



Isle of Wight County

Department of Social Services

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Isle of Wight County

Department of Social Services

Administrative Board Meeting Agenda

January 20, 2026

- 1) Call to Order and Roll Call
- 2) Determination of a Quorum
- 3) Approval of Agenda
- 4) Consent Agenda
 - A) Approval of Minutes from November 18, 2025, meeting
 - B) IT Report
 - C) Energy Assistance Report
 - D) Fraud Report
 - E) Child Welfare Report
- 5) Old Business
 - A) Program Data
- 6) New Business
 - A) FY'27 Proposed Budget
 - B) 2026 FLSA Exempt Certification
- 7) Department Director's Report
 - A) Information & Program Management
 - B) Budget IPR
 - C) Staffing/Operations
- 8) County Attorney's Report
- 9) Closed Session (specific case discussion as needed)
 - A) Child/Adult Welfare
 - B) Personnel
 - C) Client

Vote from Closed Session
- 10) Vote to Adjournment



Isle of Wight County

Department of Social Services

Isle of Wight County Department of Social Services Administrative Board held its regular monthly meeting November 18, 2025, in the Windsor Town Center, Windsor, Virginia.

Call to Order:

At 3:00pm Chairperson Stafford called the meeting to order and called roll:

Present:

Barbara Stafford, Chairperson
Pam Barton, Vice-Chairperson
Barbara Davis, Member
Rudolph Jefferson, Liaison

Staff Attending:

Bobby Jones, IOWC Attorney
Gail Schreiner, Assistant Director
Christy Little, Recorder
Jodie Cofield, Information Systems Support
Michelle Chess, Fiscal Manager
Phyllis Barnett, Administrative Services Manager

Determination of Quorum

Chairperson Stafford determined a Quorum was present.

Approval of Agenda

Barton moved to adopt the Agenda as presented. Davis seconded. Call for vote; motion carried 3-0.

Consent Agenda

Barton moved to approve the Consent Agenda. Davis seconded. Call for vote; motion carried 3-0.

Old Business

A. Federal Shutdown IPR

Governor Youngkin issued 1 VENA payment of 1 weeks' worth of SNAP or 25% of benefits. Once the Federal shutdown ended, 100% of SNAP benefits were distributed. Legislation has passed approving SNAP budget through September 2026.

New Business

A. Staff Development Day Recap

Staff and Board received trauma and resilience training from Fred Liggin, Founder and Co-Executive Director of 3e Restoration. Awards and recognition were given to several employees including Pat Rush, 45-years of service, and Jackie Bullock, 40-years of service.

B. "2026 LDSS Holiday Schedule" from VDSS provided.

Department Director's Report

A. Information and Program Management Modernization Update

1. Cofield briefed the Board on the Virginia Department of Social Services Information Technology (VDSS IT) communications. The information provided is as follows:
 - Ring Central, our phone service provider, provides quick turnaround times for questions and issues.
 - Okta authentication requirement in RMS, Random Moment Sampling program, issues discussed.

B. Budget IPR

Chess briefed the Board on the Agency Budget. The information provided is as follows:

1. "Local Year-To-Date Budget Report" issue has been resolved and reports for October, September, August, and July reviewed.
2. "State Budget Balance Report YTD" reviewed.
3. "IOW-DSS Monthly Expenditures" report reviewed revealing expenses in each budget line by reimbursable or non-reimbursable funds and by Federal, State, Local, or Local-Only match rates.
4. Auxiliary Grant Rate will increase on January 01 from \$2,103 to \$2,130.

C. Agency Staffing/Operations

1. "Fleet Inventory Report" usage reviewed.
2. "Benefits Performance Indicator Report" reviewed.
3. "SNAP Monthly Participation Report" with household cost data briefed. 3591 persons were served with a total issuance of \$598,731.
4. Agency currently has 61 childcare cases, 82 children authorized with a 112 target. This month targets were adjusted to remove 9 slots from childcare. Allotted slots are based on need and are reallocated if not used.
5. "In-Home and Prevention Safe Measures - Eastern Region" results reviewed. Isle of Wight earned 100% in all categories.
6. "CPS Data – August" results reviewed. Timeliness of First Contact: Eastern Region 75.58%; Isle of Wight 22 Timely of 28 Total, 79%. Timely Completion of Initial Safety Assessment: Eastern Region 49.01%; Isle of Wight 9 Timely of 11 Total, 82%.
7. "Sub-Recipient Monitoring Summary Report" results reviewed. Fuel, Crisis, and Cooling received no findings, 100% compliance.
8. "DARS State FY'24 Annual Report" provided.
9. Mr. Jordan's certificates of completed trainings provided.
10. "Less Restrictive Options in Virginia" presentation by WINGS provided.
11. "VLSSE Roadmap FY'26" provided.

D. County Attorney's Report

No report.

Closed Session

No items to discuss.

At 3:25pm Chairperson Stafford announced the meeting adjourned.

The next meeting will be January 20, 2026, at 4:00pm in the IOW-DSS Fast Forward Room.

Chairperson: _____

Barbara Stafford

Chairperson

Attested by: _____

Gail Schreiner

Assistant Director/Secretary to the Board

**Isle of Wight County Social Services
December 2025
Information Technology and Security Officer Report**

2025 Annual Total

Received Tickets: 1226

Solved Tickets: 1226

One Touch Tickets: 98.9% One Touch Tickets (Solved and did not have to be reopened)

Ticket Completion Times



Annual Accomplishments and Responsibilities

Accomplishments (Highlights)

1. CCTV Indoor Camera Upgrade/Replacement
2. Annual Security Officer Training for all Security Officers
3. IT Systems Security Review
4. Annual VDSS security review and audit
5. FOIA Training

Responsibilities (Highlights)

1. On Premise Live Support for the Agency's day-to-day operation (hardware, software, telephones, CCTV, databases etc.)
2. Maintain and support the local Document Management System (ACT)
 1. Currently there are over 700,000 documents in this system
3. Maintain the Agency Email and Cloud System
4. Ring Central Telephone System Maintenance and Support
5. ITOC Committee (both Zach and I sit on this)
6. VDI Test Workgroup for VDSS
7. IT Board Subcommittee (Jodie)
8. Maintain 10 On Premise Host servers and 6 Virtual servers
9. Service, Support and Maintain over 200 pieces of equipment.
10. Serve on various state committees and test groups
11. Maintain the agency's hardware inventory
12. Maintain the agency's webpage
13. Maintain the agency's cellphone fleet
14. Coordinate and Control access to local and VDSS systems
 1. Assure that the proper paperwork is completed
15. Agency Webpage Development and Maintenance

**Commonwealth of Virginia
Department of Social Services
CLIENT MANAGEMENT LOCAL REPORT**

For the Week of: 1/4/26

Group By: Locality

Locality: Isle of Wight County (093)

Report Id: RP-077B

Report Run Date: 01/11/2026

Report Run Time: 11:24:40 PM

Fuel Summary	Number of Fuel Applications
Total Number of Cases = 502	
Total Approved Applications	466
Total Closed Applications	3
1. Individual not in group = 2	
2. No eligible members = 1	
Closed-Issued = 0	
Closed without issuance = 0	
Closed - End of Season = 0	
Total Denied Applications	64
1. Administrative Error = 4	
2. Client Request = 1	
3. Duplicate Application = 24	
4. Failed to provide verification = 8	
5. Household is ineligible due to gross income over limit = 21	
6. Individual is Deceased = 1	
7. No eligible members = 5	
Total Applications	533

* Only EAP applications associated/attached with VaCMS case(s) are included in this report.
* Multiple applications for the same case are included in the Total Applications count.



Isle of Wight County

Department of Social Services

Board Fraud Report

December 2025

PARIS – Interstate: 13 (PARIS Matches are being released 12/16/2025)

BIS Completed:

Outstanding:

PARIS – Veterans: 0

BIS Completed: 0

Claim: 0

PARIS – Federal: 0

BIS Completed: 0

Outstanding: 0

Referrals (EW): 2

In progress: 2

Closed: 0

Referrals (Public/Anonymous/Hotline): 0

Outstanding: 0

Closed: 0

ADH Submitted: 0

ADH Decision: 0

Claims Submitted/Collections This Month: 0

Claims Amount: \$0

Other Information

Fraud cases in the VaCMS Fraud Module created by previous Fraud Investigators and not completed and/or closed have been completed.

There is one (1) New case, it is one of my cases. There is a system issue with the case, and I will have to seek assistance from the VaCMS consultant to fix it.

IRMS (set off debt collection program)

Claims to be entered into IRMS between November 3 and December 31 2025. Claims will be downloaded on 11/05/2025. The spreadsheet includes all city and county Departments of Social Services of which includes a total of 234 claims, however, some of these claims are paid off and not cleared from the system. Actually, Isle of Wight County has **116 claim cases** that still owe monies to the local DSS. This will be loaded into IRMS for the upcoming tax season.

Child Welfare Report: DECEMBER 2025

Foster Care*

Number of children in Foster Care (<18 years) effective December 31st	5
Youth in Foster Care services (>18 years) effective December 31st	3
Number of children entering Foster Care	0
Number of children (<18 years) discharged from Foster Care	0
Number of youths (>18 years) discharged from Foster Care	0
Approved Foster Care Homes (By IOW)	8

Child Protective Services

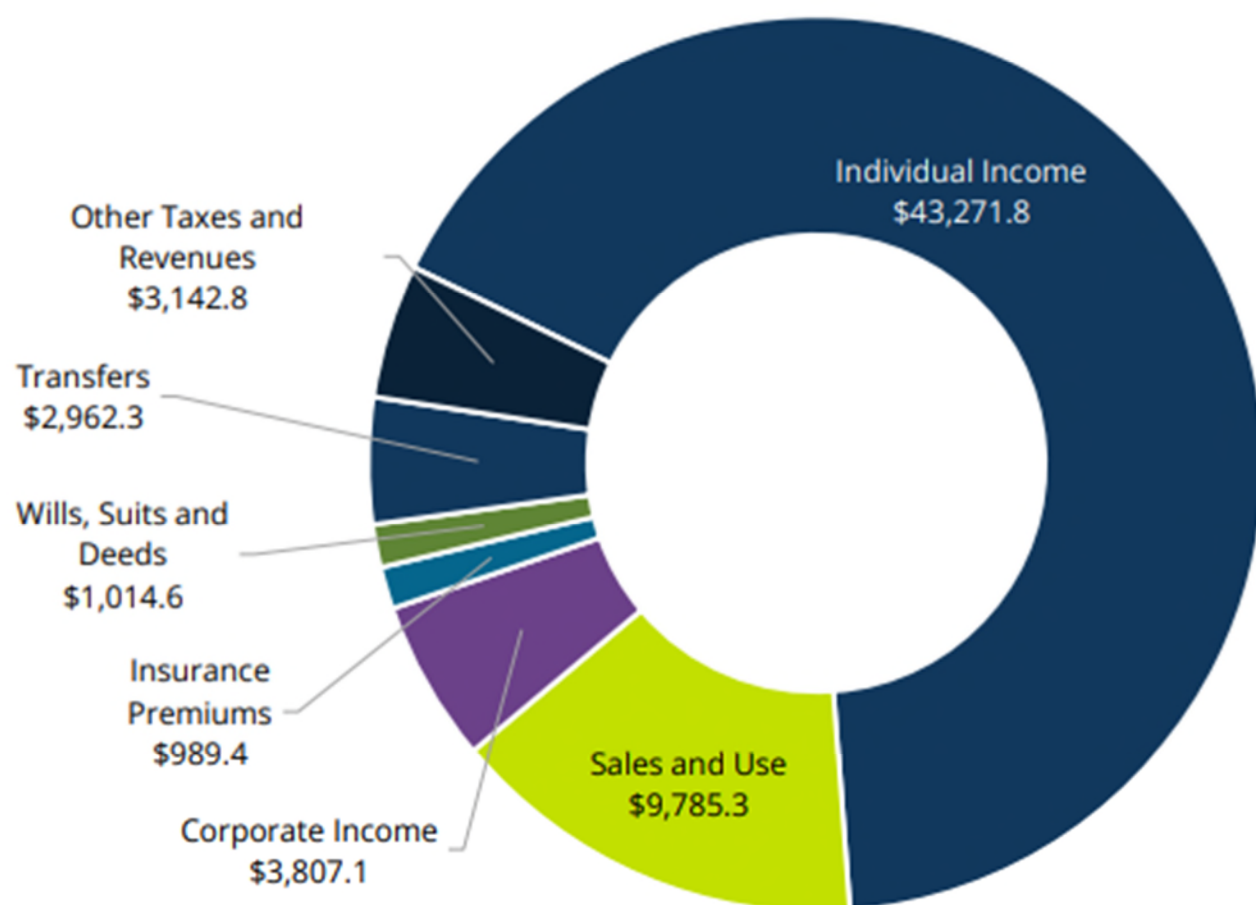
Total Incoming Referrals	29
Validated complaints	18
Family Assessments	15
Investigations	3
Screened-Out Percentage	38%
New In-Home Cases	1
Current In-Home Cases	8

Other

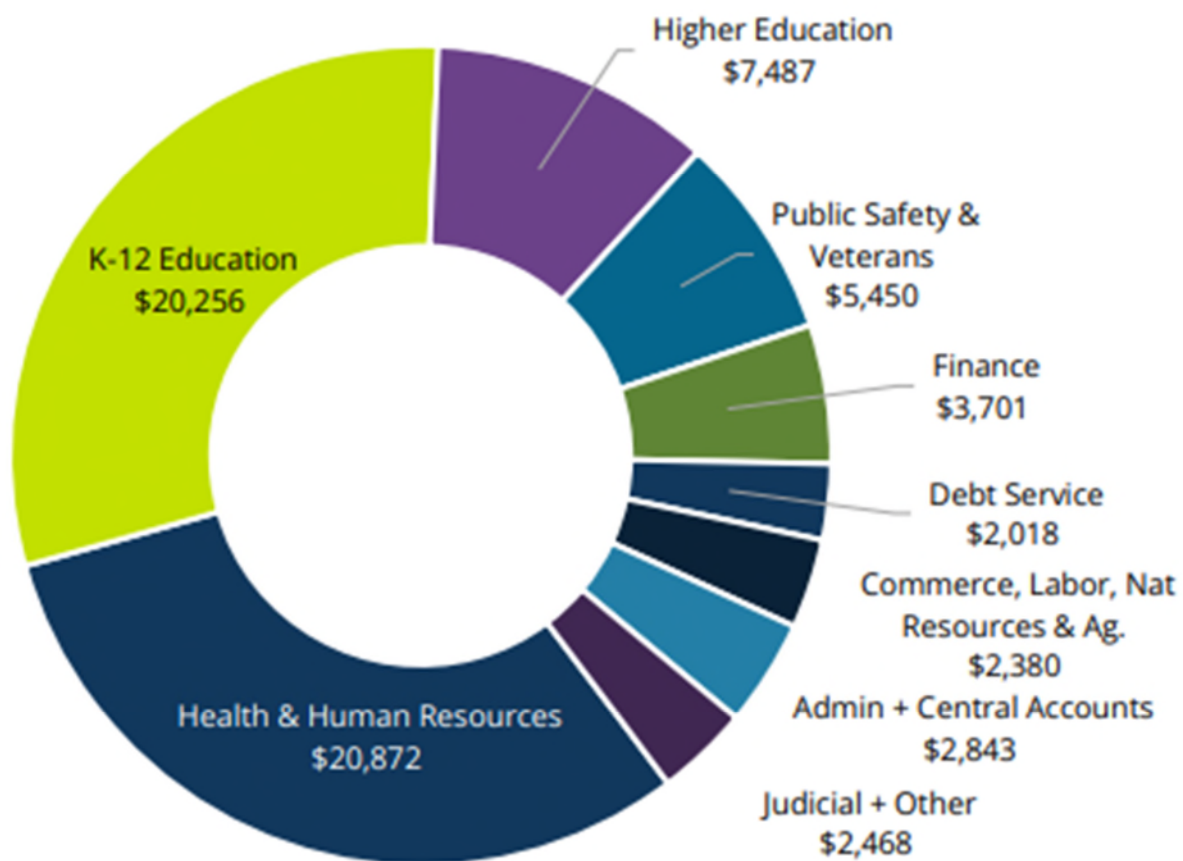
Appeals (CPS)	0
Finalized Adoptions	0
New Interstate Supervised Cases	1
Interstate Supervised Cases effective December 31st (including new)	2
New Home Studies effective December 31st	0
Total Home Studies December 31st	0

* **Note:** Foster Care is defined as active in OASIS and in care or receiving Foster Care services.

FY 2024-26 GF REVENUES & TRANSFERS = \$64.9 BILLION
CH 725, AS ENACTED (\$ in millions)



**FY 2024 - FY 2026 BIENNIAL GENERAL FUND
SPENDING BY SECRETARIAL AREA, CH 725
\$67.4 billion (\$ in millions)**



Direct Federal Assistance to Virginia Families FFY 2024

\$33.0 Billion | Social Security Retirements

\$7.7 Billion | Veterans Benefits

\$5.0 Billion | Supplemental Security Income and Social Security Disability

\$2.1 Billion | Medicare

\$1.5 Billion | Supplemental Nutrition Assistance Program

\$918.6 Million | Affordable Housing

\$804.0 Million | Pell and Work Study

VIRGINIA

#14*

In **Virginia**, the Fair Market Rent (FMR) for a two-bedroom apartment is **\$1,749**. In order to afford this level of rent and utilities — without paying more than 30% of income on housing — a household must earn **\$5,831** monthly or **\$69,967** annually. Assuming a 40-hour work week, 52 weeks per year, this level of income translates into an hourly Housing Wage of:

\$33.64
PER HOUR
STATE HOUSING
WAGE

FACTS ABOUT VIRGINIA:

STATE FACTS	
Minimum Wage	\$12.41
Average Renter Wage	\$23.66
2-Bedroom Housing Wage	\$33.64
Number of Renter Households	1,091,768
Percent Renters	33%

MOST EXPENSIVE AREAS	HOUSING WAGE
Washington-Arlington-Alexandria HMFA	\$44.50
Charlottesville MSA	\$33.25
Richmond MSA	\$32.90
Virginia Beach-Norfolk-Newport News HMFA	\$32.62
Winchester MSA	\$30.17

MSA = Metropolitan Statistical Area; HMFA = HUD Metro FMR Area.

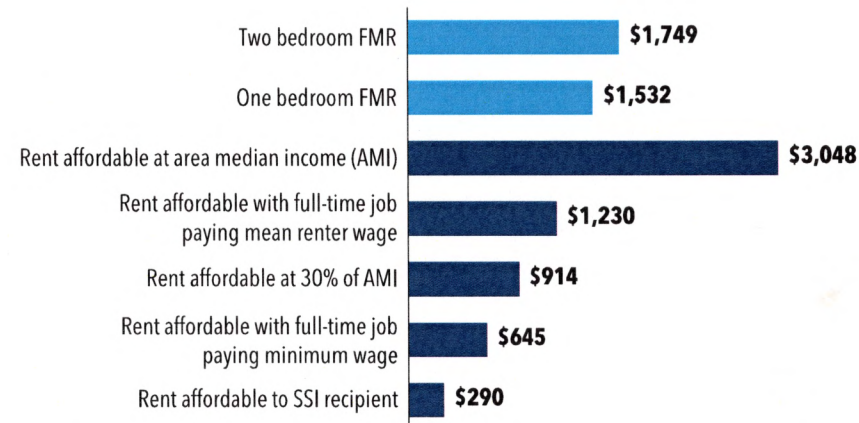
* Ranked from Highest to Lowest 2-Bedroom Housing Wage. Includes District of Columbia and Puerto Rico.

108
Work Hours Per Week At
Minimum Wage To Afford a
2-Bedroom Rental Home (at FMR)

95
Work Hours Per Week At
Minimum Wage To Afford a
1-Bedroom Rental Home (at FMR)

2.7
Number of Full-Time Jobs At
Minimum Wage To Afford a
2-Bedroom Rental Home (at FMR)

2.4
Number of Full-Time Jobs At
Minimum Wage To Afford a
1-Bedroom Rental Home (at FMR)



Virginia

FY25 HOUSING
WAGE

HOUSING COSTS

AREA MEDIAN
INCOME (AMI)

RENTERS

	Hourly wage necessary to afford 2 BR ¹ FMR ²	2 BR FMR	Annual income needed to afford 2 BR FMR	Full-time jobs at minimum wage needed to afford 2 BR FMR ³	Annual AMI ⁴	Monthly rent affordable at AMI ⁵	30% of AMI	Monthly rent affordable at 30% of AMI	Renter households (2019-2023)	% of total households (2019-2023)	Estimated hourly mean renter wage (2025)	Monthly rent affordable at mean renter wage	Full-time jobs at mean renter wage needed to afford 2 BR FMR
Craig County †	\$21.94	\$1,141	\$45,640	1.8	\$90,600	\$2,265	\$27,180	\$680	297	17%			
Culpeper County	\$27.33	\$1,421	\$56,840	2.2	\$115,100	\$2,878	\$34,530	\$863	4,736	25%	\$14.95	\$777	1.8
Cumberland County	\$17.56	\$913	\$36,520	1.4	\$70,000	\$1,750	\$21,000	\$525	1,025	25%	\$15.99	\$832	1.1
Dickenson County	\$16.37	\$851	\$34,040	1.3	\$57,400	\$1,435	\$17,220	\$431	1,452	25%	\$19.38	\$1,008	0.8
Dinwiddie County	\$32.90	\$1,711	\$68,440	2.7	\$113,500	\$2,838	\$34,050	\$851	2,268	22%	\$19.96	\$1,038	1.6
Essex County	\$19.35	\$1,006	\$40,240	1.6	\$78,900	\$1,973	\$23,670	\$592	1,365	31%	\$17.24	\$896	1.1
Fairfax County	\$44.50	\$2,314	\$92,560	3.6	\$163,900	\$4,098	\$49,170	\$1,229	130,624	32%	\$34.77	\$1,808	1.3
Fauquier County	\$44.50	\$2,314	\$92,560	3.6	\$163,900	\$4,098	\$49,170	\$1,229	5,744	22%	\$17.77	\$924	2.5
Floyd County	\$17.54	\$912	\$36,480	1.4	\$88,400	\$2,210	\$26,520	\$663	1,067	16%	\$13.46	\$700	1.3
Fluvanna County	\$33.25	\$1,729	\$69,160	2.7	\$125,800	\$3,145	\$37,740	\$944	1,188	12%	\$17.23	\$896	1.9
Franklin County	\$16.75	\$871	\$34,840	1.3	\$90,800	\$2,270	\$27,240	\$681	4,562	20%	\$16.84	\$876	1.0
Frederick County	\$30.17	\$1,569	\$62,760	2.4	\$113,100	\$2,828	\$33,930	\$848	7,547	22%	\$18.22	\$947	1.7
Giles County	\$18.21	\$947	\$37,880	1.5	\$86,500	\$2,163	\$25,950	\$649	1,430	21%	\$22.64	\$1,177	0.8
Gloucester County	\$32.62	\$1,696	\$67,840	2.6	\$106,500	\$2,663	\$31,950	\$799	3,047	20%	\$13.54	\$704	2.4
Goochland County	\$32.90	\$1,711	\$68,440	2.7	\$113,500	\$2,838	\$34,050	\$851	1,367	14%	\$36.98	\$1,923	0.9
Grayson County	\$16.37	\$851	\$34,040	1.3	\$63,400	\$1,585	\$19,020	\$476	1,122	18%	\$10.56	\$549	1.6
Greene County	\$33.25	\$1,729	\$69,160	2.7	\$125,800	\$3,145	\$37,740	\$944	1,616	20%	\$17.59	\$915	1.9
Greensville County	\$17.94	\$933	\$37,320	1.4	\$74,400	\$1,860	\$22,320	\$558	960	31%	\$18.15	\$944	1.0
Halifax County	\$16.37	\$851	\$34,040	1.3	\$70,400	\$1,760	\$21,120	\$528	4,025	29%	\$13.98	\$727	1.2
Hanover County	\$32.90	\$1,711	\$68,440	2.7	\$113,500	\$2,838	\$34,050	\$851	7,222	17%	\$16.23	\$844	2.0
Henrico County	\$32.90	\$1,711	\$68,440	2.7	\$113,500	\$2,838	\$34,050	\$851	47,977	35%	\$22.74	\$1,182	1.4
Henry County	\$16.37	\$851	\$34,040	1.3	\$68,200	\$1,705	\$20,460	\$512	4,902	24%	\$14.88	\$774	1.1
Highland County	\$16.37	\$851	\$34,040	1.3	\$83,200	\$2,080	\$24,960	\$624	119	12%	\$11.64	\$605	1.4
Isle of Wight County	\$32.62	\$1,696	\$67,840	2.6	\$106,500	\$2,663	\$31,950	\$799	2,881	19%	\$23.30	\$1,212	1.4
James City County	\$32.62	\$1,696	\$67,840	2.6	\$106,500	\$2,663	\$31,950	\$799	6,631	21%	\$14.32	\$745	2.3
King and Queen County	\$25.48	\$1,325	\$53,000	2.1	\$94,300	\$2,358	\$28,290	\$707	636	23%	\$17.47	\$908	1.5

† Wage data not available (See Appendix B).

1: BR = Bedroom

2: FMR = Fiscal Year 2025 Fair Market Rent.

3: This calculation uses the higher of the county, state, or federal minimum wage, where applicable.

4: AMI = Fiscal Year 2025 Area Median Income

5: Affordable rents represent the generally accepted standard of spending not more than 30% of gross income on gross housing

Isle of Wight County

Year	Population	Age ≤15	Households	w/Children ≤18	w/ Elderly 65≤
2024	40,942	7,288	15,687	3,357	1,349
2025	41,217	7,337	15,792	3,379	1,358

TANF Caseloads

Month	Households	of Population w/Children	Individuals	of Population	Amount
Jul 24 - Jun 25	53	1.6%	112	0.3%	\$ 19,993

CCSP

Isle of Wight	Household		Children		Total Expenditure
Date Range	Households	Cost Per	Children	Cost Per	
Jun 24 - May 25	85	\$ 9,831.93	131	\$ 6,379.50	\$ 835,714.30
of Population '25	3%		2%		

SNAP

Month	Households	of Population w/Children	Individuals	of Population	Amount
Jul 24 - Jun 25	2,007	59.4%	3,698	9.0%	\$ 609,899
Jul 25 - Dec 25	1,975	58.4%	3,604	8.7%	\$ 594,757

Child Care

Month	Households	of Population w/Children	Children (Fee & TANF)	of Population
Jul 24 - Jun 25	64	1.9%	97	0.2%
Jul 25 - Dec 25	64	1.9%	101	0.2%

Fair Market Rent (FMR)

Locality	2 Bedroom Rent Cost	Hourly Wage Needed	Salary Needed	Jobs at Min. Wage \$12.41
IOWC	\$ 1,696	\$ 32.62	\$ 67,840	2.6

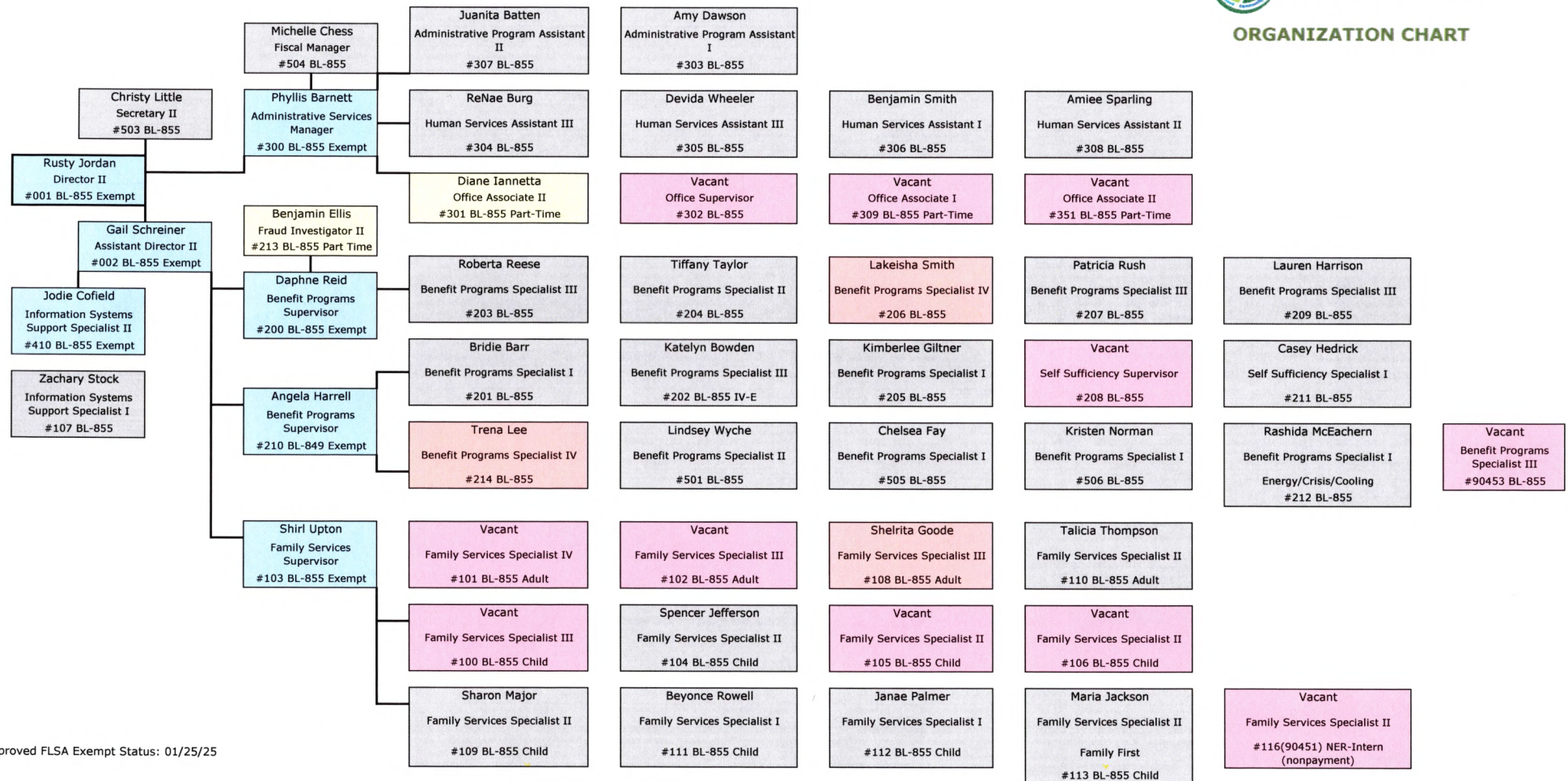
Affordable rent set at 30% of gross income

					Program Eligibility for Family of 3					
Locality	Total Staff	Under FMR	% Under FMR	Medicaid Self	Medicaid	FAMIS	SNAP	ChildCare	ChildCare w/ Child <3	TANF
IOWC-DSS	40	32	80%	0	1	5	22	5	37	0

Salary & Eligibility Criteria as of 07/01/25

FY'27 Proposed Budget

01/01/26



Information & Program Management Update

DEPARTMENT OF SOCIAL SERVICES



7B-1

YEAR-TO-DATE BUDGET REPORT

FOR 2026 06

	ORIGINAL APPROP	REVISED BUDGET	YTD EXPENDED	MTD EXPENDED	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED
410 Social Services							
0001JN Joint Admin 0001J-0099	3,230	3,230	1,238.08	161.49	.00	1,991.92	38.3%
80404R Aged Assistance 80404	26,000	26,000	16,564.00	9,119.00	.00	9,436.00	63.7%
80406R Disabled Assistance 80406	69,000	69,000	37,416.00	10,039.00	.00	31,584.00	54.2%
80801R ADC-TANF 80801	1,000	1,000	-51.28	.00	.00	1,051.28	-5.1%
81001R TANF Emergency Assistance	500	500	.00	.00	.00	500.00	.0%
81108R Child Placing Agency N/P 8110	10,000	10,000	4,062.00	677.00	.00	5,938.00	40.6%
81110R Agency Foster Homes 81110	20,000	20,000	5,139.95	.00	.00	14,860.05	25.7%
81112R Licensed CPA-Enhanced Supervs	35,000	35,000	12,096.00	2,016.00	.00	22,904.00	34.6%
81113R Foster Home-Enhanced Supervsn	15,000	15,000	2,240.05	.00	.00	12,759.95	14.9%
81201R Subsidized Adoption 81201	125,000	125,000	61,916.00	10,534.00	.00	63,084.00	49.5%
81203R Enhanced Maint Addtl Supervis	115,000	115,000	56,802.00	9,467.00	.00	58,198.00	49.4%
81301R General Relief 81301	9,432	9,432	4,716.00	786.00	.00	4,716.00	50.0%
81401R FF LIC CHIL D P-AG-BAS MAINT	5,000	5,000	.00	.00	.00	5,000.00	.0%
81402R Fostering Futures-Basic Maint	10,000	10,000	5,166.00	861.00	.00	4,834.00	51.7%
81403R FF Ind Living-Basic Maint.	5,000	5,000	.00	.00	.00	5,000.00	.0%
81404R FF IV-E Child Placng Agency E	5,000	5,000	.00	.00	.00	5,000.00	.0%
81405R Fostering Futures-Enhanced	10,000	10,000	1,344.00	.00	.00	8,656.00	13.4%
81701R State Special Needs PS	5,000	5,000	.00	.00	.00	5,000.00	.0%
81702R State Basic Maintenance	5,000	5,000	.00	.00	.00	5,000.00	.0%
81703R St Enhanced Maint Daily Supvs	5,000	5,000	.00	.00	.00	5,000.00	.0%
82001R Adoption Incentive	6,000	6,000	628.55	608.48	.00	5,371.45	10.5%
82201R KinGAP Basic Maintenance	7,900	7,900	4,062.00	677.00	.00	3,838.00	51.4%
82202R KinGAP Enhanced Supervision	4,400	4,400	2,184.00	364.00	.00	2,216.00	49.6%
82418N Local Emergency Assist Fund	0	13,730	13,681.86	-47.68	.00	47.68	99.7%
82904R SSBG-Family Support PS	1,085	1,085	.00	.00	.00	1,085.00	.0%
82905R SSBG-Family Preserve PS	1,281	1,281	.00	.00	.00	1,281.00	.0%
83001R CW Substance Abuse Services	1,479	1,479	5.40	5.40	.00	1,473.60	.4%
83002R CW Supplemental Services	1,478	1,478	.00	.00	.00	1,478.00	.0%
83304N Companion Lcl Only	150,000	150,000	10,162.50	.00	.00	139,837.50	6.8%
83304R Companion P/R 83304	115,000	109,000	83,955.83	13,300.00	.00	25,044.17	77.0%
83306R Prevention Services	0	6,000	521.20	521.20	.00	5,478.80	8.7%
84325R Central Service Cost Allocati	435,327	435,327	.00	.00	.00	435,327.00	.0%
84801R TANF ADC Unemployd Prnts 8480	1,000	1,000	.00	.00	.00	1,000.00	.0%
84901R S & O Medicaid	98,000	96,932	55,458.78	8,917.13	.00	41,473.22	57.2%
85501N Staff & Operations	0	5,404	5,404.38	.00	.00	.00	100.0%
85501R Staff & Operations	2,520,243	2,495,993	1,616,541.92	270,254.80	.00	879,451.08	64.8%
85601R S&O No Local Match	0	15,512	15,512.00	.00	.00	.00	100.0%
85801N Staff & Operations Pass Thru	0	3,555	3,555.31	.00	.00	.00	100.0%
85801R Staff & Operations Pass Thru	950,000	950,000	34,333.26	5,971.10	.00	915,666.74	3.6%
86101R Independent Lvng Educate/Trai	1,550	1,799	1,799.00	.00	.00	.00	100.0%

DEPARTMENT OF SOCIAL SERVICES

YEAR-TO-DATE BUDGET REPORT

FOR 2026 06

	ORIGINAL APPROP	REVISED BUDGET	YTD EXPENDED	MTD EXPENDED	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED
86201R Independent Living P/S 86201	1,375	1,375	.00	.00	.00	1,375.00	.0%
86401R Respite Care P/S 86401	563	563	.00	.00	.00	563.00	.0%
86601R PSSF-Family Support	7,800	7,800	942.24	.00	.00	6,857.76	12.1%
86602R PSSF-Family Preservation	6,600	6,600	3,167.16	238.25	.00	3,432.84	48.0%
86605R Time-Limited Reunification	3,600	3,600	1,613.50	.00	.00	1,986.50	44.8%
86608R Monthly Caseworker Contacts	628	628	.00	.00	.00	628.00	.0%
87202R View Support Services	20,000	18,500	1,698.33	.00	.00	16,801.67	9.2%
87207N Transportation	0	0	550.00	.00	.00	-550.00	100.0%
87207R View Transportation 87207	5,000	5,000	1,333.52	.00	.00	3,666.48	26.7%
87211R Trans Supportive Services	0	1,500	1,500.00	.00	.00	.00	100.0%
87301R FC/Adopt Parent Training 8730	1,000	1,000	.00	.00	.00	1,000.00	.0%
87302R F/C Local Staff Training 8730	1,235	1,235	.00	.00	.00	1,235.00	.0%
89501R APS P/S 89501	5,842	5,842	1,421.99	-35.00	.00	4,420.01	24.3%
90000N Unallocated-Local Match Funds	356,958	338,028	-5.40	-5.40	.00	338,032.92	.0%
90000R Unallocated-Fed & State	397,790	403,588	.00	.00	.00	403,588.25	.0%
TOTAL EXPENSES	5,582,296	5,582,296	2,068,676.13	344,429.77	.00	3,513,619.87	
GRAND TOTAL	5,582,296	5,582,296	2,068,676.13	344,429.77	.00	3,513,619.87	37.1%

** END OF REPORT - Generated by Michelle Chess **

LASER

Local Agency Budget Balance Report YTD

Current Period: NOV-25

Date: 16-DEC-25 16:12:05

Currency: USD

Fiscal Periods Remaining: 6

BL	Description	YTD Budget	Total Expended	% Revis Budget Expended	Total Match Balance
804	Auxiliary Gran	92,700.00	42,714.00	46.08%	49,986.00
808	TANF - Manual	1,000.00	-76.92	-7.69%	1,076.92
810	TANF - Emergen	1,500.00	0.00	0.00%	1,500.00
811	AFDC - Foster	30,384.00	24,614.10	81.01%	5,769.90
812	Title IV-E Ado	235,543.00	118,363.00	50.25%	117,180.00
813	General Relief	20,790.00	4,716.00	22.68%	16,074.00
814	Fostering Futu	23,627.00	7,157.00	30.29%	16,470.00
817	State Adoption	15,177.00	0.00	0.00%	15,177.00
820	Adoption Incen	6,000.00	20.07	0.33%	5,979.93
822	Kinship Guardi	12,239.00	6,227.00	50.88%	6,012.00
824	Other Purchase	0.00	14,429.54	n/m	0.00
829	Family Preserv	2,366.00	0.00	0.00%	2,366.00
830	Child Welfare	2,957.00	0.00	0.00%	2,957.00
833	Adult Services	115,000.00	92,837.08	80.73%	44,344.17
835	IV-E Preventio	20,000.00	0.00	0.00%	20,000.00
848	TANF - Up Manu	1,000.00	0.00	0.00%	1,000.00
849	Staff & Operat	97,499.00	46,541.65	47.74%	50,954.81
855	Staff & Operat	2,495,993.00	1,352,929.58	54.20%	1,149,704.02
856	Staff and Oper	15,512.00	15,512.00	100.00%	0.12
858	Staff & Operat	832,857.00	311,517.35	37.40%	525,856.91
861	Chafee Educati	2,000.00	1,799.00	89.95%	201.00
862	Independent Li	1,375.00	0.00	0.00%	1,375.00
864	Respite Care f	563.00	0.00	0.00%	563.00
866	Promoting Safe	18,628.00	6,300.17	33.82%	12,327.84
872	VIEW - Purchas	20,951.00	5,081.85	24.26%	16,419.15
873	IV-E Foster/Ad	2,235.00	0.00	0.00%	2,235.00
895	Adult Protecti	5,842.00	2,442.99	41.82%	3,399.03

Currency: USD Fiscal Periods Remaining: 6

BL	Description	FIPS	Local Department	Region	YTD Budget	Federal Match Expended	State Match Expended	Local Match Expended	Special Fund Match Expended	Non Reimb (Local Only) Expended	Total Expended	% Revis Budget Expended	Total Match Balance	Local Match Rate	Estimated Local Match Funds Balance
804	Auxiliary Gran	093	Isle of Wight	Eastern	92,700.00	0.00	34,171.20	8,542.80	0.00	0.00	42,714.00	46.08%	49,986.00	20.00%	9,997.20
808	TANF - Manual	093	Isle of Wight	Eastern	1,000.00	-39.24	-37.68	0.00	0.00	0.00	-76.92	-7.69%	1,076.92	0.00%	0.00
810	TANF - Emergen	093	Isle of Wight	Eastern	1,500.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	1,500.00	n/m	n/m
811	AFDC - Foster	093	Isle of Wight	Eastern	30,384.00	12,518.41	12,095.69	0.00	0.00	0.00	24,614.10	81.01%	5,769.90	0.00%	0.00
812	Title IV-E Ado	093	Isle of Wight	Eastern	235,543.00	60,113.85	58,249.15	0.00	0.00	0.00	118,363.00	50.25%	117,180.00	0.00%	0.00
813	General Relief	093	Isle of Wight	Eastern	20,790.00	0.00	2,947.50	1,768.50	0.00	0.00	4,716.00	22.68%	16,074.00	37.50%	6,027.75
814	Fostering Futu	093	Isle of Wight	Eastern	23,627.00	3,639.01	3,517.99	0.00	0.00	0.00	7,157.00	30.29%	16,470.00	0.00%	0.00
817	State Adoption	093	Isle of Wight	Eastern	15,177.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	15,177.00	n/m	n/m
820	Adoption Incen	093	Isle of Wight	Eastern	6,000.00	20.07	0.00	0.00	0.00	0.00	20.07	0.33%	5,979.93	0.00%	0.00
822	Kinship Guardi	093	Isle of Wight	Eastern	12,239.00	3,162.63	3,064.37	0.00	0.00	0.00	6,227.00	50.88%	6,012.00	0.00%	0.00
824	Other Purchase	093	Isle of Wight	Eastern	0.00	0.00	0.00	0.00	0.00	14,429.54	14,429.54	n/m	0.00	n/m	n/m
829	Family Preserv	093	Isle of Wight	Eastern	2,366.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	2,366.00	n/m	n/m
830	Child Welfare	093	Isle of Wight	Eastern	2,957.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	2,957.00	n/m	n/m
833	Adult Services	093	Isle of Wight	Eastern	115,000.00	56,524.66	0.00	14,131.17	0.00	22,181.25	92,837.08	80.73%	44,344.17	20.00%	8,868.84
835	IV-E Preventio	093	Isle of Wight	Eastern	20,000.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	20,000.00	n/m	n/m
848	TANF - Up Manu	093	Isle of Wight	Eastern	1,000.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	1,000.00	n/m	n/m
849	Staff & Operat	093	Isle of Wight	Eastern	97,499.00	27,241.24	19,071.58	0.00	231.37	-2.54	46,541.65	47.74%	50,954.81	0.00%	0.00
855	Staff & Operat	093	Isle of Wight	Eastern	2,495,993.00	787,914.58	344,127.79	207,557.28	6,689.33	6,640.60	1,352,929.58	54.20%	1,149,704.02	15.42%	177,249.79
856	Staff and Oper	093	Isle of Wight	Eastern	15,512.00	9,140.36	6,289.70	0.00	81.82	0.12	15,512.00	100.00%	0.12	0.00%	0.00
858	Staff & Operat	093	Isle of Wight	Eastern	832,857.00	110,581.33	0.00	196,418.76	0.00	4,517.26	311,517.35	37.40%	525,856.91	63.98%	336,443.43
861	Chafee Educati	093	Isle of Wight	Eastern	2,000.00	1,439.20	359.80	0.00	0.00	0.00	1,799.00	89.95%	201.00	0.00%	0.00
862	Independent Li	093	Isle of Wight	Eastern	1,375.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	1,375.00	n/m	n/m
864	Respite Care f	093	Isle of Wight	Eastern	563.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	563.00	n/m	n/m
866	Promoting Safe	093	Isle of Wight	Eastern	18,628.00	4,725.14	598.50	976.52	0.00	0.01	6,300.17	33.82%	12,327.84	15.50%	1,910.81
872	VIEW - Purchas	093	Isle of Wight	Eastern	20,951.00	1,132.96	2,696.45	702.44	0.00	550.00	5,081.85	24.26%	16,419.15	15.50%	2,544.98
873	IV-E Foster/Ad	093	Isle of Wight	Eastern	2,235.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	2,235.00	n/m	n/m
895	Adult Protecti	093	Isle of Wight	Eastern	5,842.00	2,064.32	0.00	378.65	0.00	0.02	2,442.99	41.82%	3,399.03	15.50%	526.84

DECEMBER 2025

7B-3

B/L	BATCH	NET	
#	PROGRAM	REIMBURSABLE	NON-REIMBURSABLE

ADMINISTRATION

849	S&O MED. EXPANSION	8,917.13	-
855	S&O BASE	270,254.80	161.49
856	S&O NON-GOV'T FUNDS	-	-
858	S&O PASS THRU	7,520.35	-
		\$ 286,692.28	\$ 161.49
			\$ 286,853.77

ASSISTANCE

804	AUXILIARY GRANTS	19,158.00	-
808	TANF	-	-
810	TANF EAP	-	-
811	FOSTER CARE	2,693.00	-
812	ADOPTION ASSISTANCE	20,001.00	-
813	GENERAL RELIEF	786.00	-
814	FOSTERING FUTURES	861.00	-
817	STATE ADOPTION	-	-
820	ADOPTION INCENTIVES	608.48	-
822	KINGAP	1,041.00	-
848	TANF UP	-	-
		\$ 45,148.48	\$ -
			\$ 45,148.48

PURCHASE SVCS

824	LEAF	-	(47.68)
829	SSBG-SUPPORT/PRESERVE	-	-
830	CW ABUSE/SUPPLE SVCS	5.40	(5.40)
833	COMPANION / PREV.SVCS	13,821.20	-
861	IL EDUCATE/TRAIN	-	-
862	IL PURCHASE SVC	-	-
864	RESPIRE CARE	-	-
86601	PSSF-FAMILY SUPPORT	-	-
86602	PSSF-FAMILY PRESERVE	238.25	-
86605	PSSF-TIME LTD REUNIFICATION	-	-
871	VIEW DAY CARE	-	-
872	VIEW PURCHASE SVC	-	-
87301	FOSTER PARENT TRAINING	-	-
87302	FOSTER STAFF TRAINING	-	-
895	ADULT PROTECTIVE SVC	(35.00)	-
		\$ 14,029.85	\$ (53.08)
			\$ 13,976.77

\$ 345,870.61	\$ 108.41
\$345,979.02	\$ 345,979.02
A/C Trial Balance Totals	\$ 344,429.77
Plus	\$ 1,549.25
Minus	
\$345,979.02	
\$0.00	

JUL,OCT,NOV POSTAGE

MLC 01/08/26

NET BY BUDGET LINE

DECEMBER 2025

NET BY BUDGET LINE

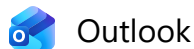
FED/STATE

B/L #	BATCH PROGRAM	TOTAL	FEDERAL/STATE	LOCAL MATCH	LOCAL ONLY	LCL MATCH
80404	AGED (80/20)	\$ 9,119.00	\$ 7,295.20	\$ 1,823.80	\$ -	
80406	DISABLED GRANTS (80/20)	\$ 10,039.00	\$ 8,031.20	\$ 2,007.80	\$ -	
80801	TANF	\$ -	\$ -	\$ -	\$ -	
81001	TANF EAP	\$ -	\$ -	\$ -	\$ -	
81107	RESIDENTIAL F/C	\$ -	\$ -	\$ -	\$ -	
81108	CHILD PLACING AGENCIES	\$ 677.00	\$ 677.00	\$ -	\$ -	
81110	AGENCY FOSTER HOMES	\$ -	\$ -	\$ -	\$ -	
81112	LICENSED CPA-ENHANCED SUPERVISION	\$ 2,016.00	\$ 2,016.00	\$ -	\$ -	
81113	FOSTER HOME-ENHANCED SUPERVISION	\$ -	\$ -	\$ -	\$ -	
81201	FED ADOPTION-MAINTENANCE	\$ 10,534.00	\$ 10,534.00	\$ -	\$ -	
81202	FED ADOPTION-MISC	\$ -	\$ -	\$ -	\$ -	
81203	FED ADOPTION-SUPERVISION	\$ 9,467.00	\$ 9,467.00	\$ -	\$ -	
81301	GENERAL RELIEF (62.50/37.50)	\$ 786.00	\$ 491.25	\$ 294.75	\$ -	
81401	FF CPA BASIC MAINTENANCE	\$ -	\$ -	\$ -	\$ -	
81402	FF BASIC MAINTENANCE	\$ 861.00	\$ 861.00	\$ -	\$ -	
81403	FF IND LVNG BASIC MAINTENANCE	\$ -	\$ -	\$ -	\$ -	
81404	FF CPA ENHANCED SUPERVISION	\$ -	\$ -	\$ -	\$ -	
81405	FF ENHANCED SUPERVISION	\$ -	\$ -	\$ -	\$ -	
81701	FED/STATE SPECIAL NEEDS PS	\$ -	\$ -	\$ -	\$ -	
81702	STATE BASIC MAINTENANCE	\$ -	\$ -	\$ -	\$ -	
81703	STATE ENHANCED SUPERVISION	\$ -	\$ -	\$ -	\$ -	
82001	ADOPTION INCENTIVES	\$ 608.48	\$ 608.48	\$ -	\$ -	
82201	KINGAP BASIC MAINTENANCE	\$ 677.00	\$ 677.00	\$ -	\$ -	
82202	KINGAP ENHANCED SUPERVISION	\$ 364.00	\$ 364.00	\$ -	\$ -	
84801	TANF UP CKS	\$ -	\$ -	\$ -	\$ -	
	Total Assistance	\$ 45,148.48	\$ 41,022.13	\$ 4,126.35	\$ -	\$ 45,148.48
84901	STAFF & OPERATIONS M.E. (100/0)	\$ 8,917.13	\$ 8,917.13	\$ -	\$ -	
85501	STAFF & OPERATIONS BASE (84.5/15.5)	\$ 270,416.29	\$ 228,365.31	\$ 41,889.49	\$ 161.49	
85601	STAFF & OPERATIONS NON-GOV'T FUNDS (100/0)	\$ -	\$ -	\$ -	\$ -	
85801	STAFF & OPERATIONS P/T (32/68)	\$ 7,520.35	\$ 2,406.51	\$ 5,113.84	\$ -	
	Total Administration	\$ 286,853.77	\$ 239,688.95	\$ 47,003.33	\$ 161.49	\$ 286,853.77
82418	LEAF	\$ (47.68)	\$ -	\$ -	\$ (47.68)	
82904/5	SSBG-SUPPORT/PRESERVE (84.5/15.5)	\$ -	\$ -	\$ -	\$ -	
83001	CW ABUSE SERVICES (84.5/15.5)	\$ -	\$ 4.56	\$ 0.84	\$ (5.40)	
83002	CW SUPPLEMENTAL SERVICES (84.5/15.5)	\$ -	\$ -	\$ -	\$ -	
83304	COMPANION P/R (80/20)	\$ 13,300.00	\$ 10,640.00	\$ 2,660.00	\$ -	
83306	PREVENTION SERVICES (80/20)	\$ 521.20	\$ 416.96	\$ 104.24	\$ -	
86101	IND LIVING ETV (80/20)	\$ -	\$ -	\$ -	\$ -	
86201	IND LIVING (80/20)	\$ -	\$ -	\$ -	\$ -	
86401	RESPIRE CARE	\$ -	\$ -	\$ -	\$ -	
86601	PSSF-FAMILY SUPPORT (84.5/15.5)	\$ -	\$ -	\$ -	\$ -	
86602	PSSF-FAMILY PRESERVE (84.5/15.5)	\$ 238.25	\$ 201.32	\$ 36.93	\$ -	
86605	PSSF-FAMILY PRESERVE (84.5/15.5)	\$ -	\$ -	\$ -	\$ -	
87102	VIEW DAYCARE	\$ -	\$ -	\$ -	\$ -	
872##	VIEW P/S (84.5/15.5)	\$ -	\$ -	\$ -	\$ -	
87301	FOSTER PARENT TRAINING (57/43)	\$ -	\$ -	\$ -	\$ -	
87302	STAFF/VOLUNTEER TRAINING (57/43)	\$ -	\$ -	\$ -	\$ -	
89501	APS (84.5/15.5)	\$ (35.00)	\$ (29.58)	\$ (5.43)	\$ -	
	Total Purch Svcs	\$ 13,976.77	\$ 11,233.27	\$ 2,796.58	\$ (53.08)	\$ 13,976.77
	Laser Expense Totals	\$ 345,979.02	\$ 291,944.35	\$ 53,926.26	\$ 108.41	
	Percentage of Total		84.4%	15.6%	0.0%	
	Less Batch Munis Total	345,979.02				
	DIFFERENCE:	\$ 0.00	\$345,870.61		\$ 108.41	\$345,979.02

MLC 01/08/26

Net of local dollars

\$54,034.67



Outlook

FW: Isle of Wight Request for Financial Information January - June 2025

From Michelle Chess <michelle.chess@iowdss.com>

Date Mon 11/24/25 8:18

To Shirl Upton <Shirl.Upton@iowdss.com>; Wanda Savedge <wanda.savedge@iowdss.com>; Beyonce Rowell <Beyonce.Rowell@iowdss.com>; Maria Jackson <maria.jackson@iowdss.com>; Angel Harrell <Angel.Harrell@iowdss.com>; Spencer Jefferson <spencer.jefferson@iowdss.com>; Katie Walker <katie.walker@iowdss.com>

Cc Rusty Jordan <rw.jordan@iowdss.com>; Gail Schreiner <gail.schreiner@iowdss.com>; Christy Little <christy.little@iowdss.com>; Phyllis Barnett <Phyllis.Barnett@iowdss.com>

Another successful audit!! Thank you for all that you do!

From: Henderson, April (VDSS) <A.Henderson9@dss.virginia.gov>

Sent: Friday, November 21, 2025 5:38 PM

To: Michelle Chess <michelle.chess@iowdss.com>

Subject: Re: Isle of Wight Request for Financial Information January - June 2025

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good evening,

The financial review process for the January -June PUR is complete. There were no variances identified for Isle of Wight DSS. Thank you for your work on this project. Please let me know if you have any questions.

DATE: November 25, 2025

TO: Local Directors
Regional Directors
Program Managers
Director of Local Engagement & Support

FROM: Deborah Larsen, Budget Director

SUBJECT: SFY 2026 Mid-Year Review – **Due December 19, 2025**

CONTACT: LaTonya Williams, Lead Budget Analyst, Eastern (804) 726-7260
Sandra Avery, Senior Budget Analyst, Western & Piedmont (804) 726-7251
Tina Tarkington, Senior Budget Analyst, Northern & Central (804) 726-7229

It is time for the State Fiscal Year 2026 mid-year review process. Please enter all supplemental funding requests for LASER budget lines in BRS by close of business **December 19, 2025**. All BRS requests will be reviewed and acted on by program managers by close of business Tuesday, January 20, 2026. VaCMS requests for childcare funding cannot be made in BRS. Please refer to the information at the end of this memo for details on supplemental funding requests for childcare and staff and operations pass-thru.

Annual expenditure projections should be made using expenditure data recorded in the agency accounting system or the LASER system, through October 2025. While preparing projections, please use straight-line techniques to project expenditures, then factor in anticipated expenditures that could alter results. Such factors include any large, one-time expenditure or anticipated case growth that could affect amounts included in the June through October expenditures, i.e., rent, insurance payments, or contractual obligations in which expenditures do not routinely recur each month.

Please return all funds that will not be needed. Due to budget constraints, all additional allocations requested for programs with limited funding (such as General Relief and Staff & Operations) can only be made to the extent funds are returned. However, reasonable requests for other matching or pass-thru funds will be considered.

THE DEADLINE TO SUBMIT INFORMATION FOR MID-YEAR REVIEW IS CLOSE OF BUSINESS, Friday, DECEMBER 19, 2025. Localities will not be able to enter mid-year requests after Friday, December 19, 2025. Any currently pending BRS transactions will be considered along with mid-year review requests unless the local agency contacts the Program Manager with information to the contrary.

The BRS system will be closed during the mid-year review process and will re-open Tuesday, January 20, 2026. Due to time constraints associated with processing mid-year review requests, deadline extensions cannot be granted, and all requests must be made in the BRS system. If additional information is needed on the mid-year review process, please contact the appropriate budget analyst at the number listed above. If you do not have access to the BRS system, or need assistance entering a request, please contact the Help Desk at (804) 726-7343.

Auxiliary Grant

The Auxiliary Grant rate will increase due to the cost-of-living adjustment (COLA) made by Social Security on January 1, 2026. The increase is 2.8 percent or \$27. The new rate is \$2,130 and for District 8 with the 15 percent differential it is \$2,450. Localities should review annual expenditure projections and increase mid-year requests to cover their expenditure including the COLA increase.

Expenditures for AG Supportive Housing (AGSH) are taken from budget line 807. Most affected agencies in the southwest have established funding for ongoing expenditures in budget line 807 by moving money from budget line 804 to budget line 807. If you need additional clarification, please contact the Auxiliary Grant Program Manager, Tishaun Harris-Ugworji at 804-662-7531 or tishaun.harrisugworji@dars.virginia.gov.

Child Care

Since waitlists began in July 2024, Virginia has seen declines in enrollment while waitlists continue to grow. Changes in the allocation of slots and funding were made in October 2025 to address the growing problem by accounting for each locality's processing capacity, while providing for immediate enrollment needs. The reallocation process was designed to ensure that localities did not have more slots available than they are able to utilize by fiscal year end.

VDOE, in partnership with VDSS, is charged with maximizing all available funds to serve children through the Child Care Subsidy Program (CCSP). State budget language indicates that waitlists are to be used when demand exceeds available funds. VDOE and VDSS are closely monitoring locality trends in enrollment and will be reaching out to localities where trends indicate difficulties in moving families from the waitlist to available slots, particularly when the number of available slots is significant.

Childcare slots and related funding have been set aside at the state level for allocation to localities that demonstrate an increase in enrollment trends, immediate family demand, and provider availability. If a locality has met its established child target and has families that are ready to be certified, localities are expected to request an increase in the target and funding via VaCMS. At this time, all justifiable requests for increases will be honored provided statewide slots and funding are available for allocation. Localities will be informed if this changes.

If additional information is required, please contact the applicable Regional Practice Consultant.

Staff and Operations Pass-Thru

As in the past, localities are still required to submit the BRS Worksheet for budget line 858 - Staff and Operations Pass-Thru. The worksheet can be found under "Guidance Documents" on FUSION at <https://fusion.dss.virginia.gov/dof/DOF-Home/FINANCIAL-SYSTEMS/BRS-Application>. Mid-year review requests for pass-thru funds will not be considered without the **worksheet** which **should be submitted to the Regional Administrative Manager (RAM) for your locality. If there are questions about the worksheet, please contact your RAM.**

IOW-DSS Fleet Inventory December 2025

7C-1

Assign	Dept	Make	Model	Color	Tag	VIN#	Condition	Year	Age	Odometer	Mileage	Usage
1	Admin	Ford	Escape	Blue	157-778L	1FMCU9C76AKC90132	Yellow	2010	15	83,925	83,925	27.2%
5	Services	Ford	Transit	Gray	193-826L	NM0GE9F79F1183987	Green	2015	10	70,230	70,704	22.9%
2	Services	Chevrolet	Equinox	Silver	185-999L	2GNFLEEK6G6165813	Green	2016	9	34,959	35,137	11.4%
8	Director	Chevrolet	Malibu	White	198-222L	1G1ZE5ST4HF268113	Green	2017	8	49,829	50,133	16.2%
4	Eligibility	GMC	Terrain	White	227-962L	3GKALMEV3LL183803	Green	2020	5	15,235	15,343	5.0%
10	Services	Honda	Odyssey	Blue	218-189L	5FNRL6H57MB037412	Green	2021	4	21,792	22,176	7.2%
6	Director	Chevrolet	Malibu	White	221-588L	1G1ZC5ST5PF158742	Green	2023	2	8,753	8,844	2.9%
9	Admin	Chevrolet	Malibu	White	221-589L	1G1ZC5ST4PF158831	Green	2023	2	6,237	6,295	2.0%
3	Services	Kia	Carnival	White	214-738L	KNDNB4H33R6433313	Green	2024	1	11,184	11,911	3.9%
11	Services	Nissan	Rogue	White	254-600L	5N1BT3CB2RC732670	Green	2024	1	4,320	4,458	1.4%
								Total	57	306,464	308,926	100%
								Average	6	30,646	30893	10.0%
								Median	4.5	18,514	18,760	6.1%
								Status	Count	Avg		
								Green	9	90.0%		
								Yellow	1	10.0%		
								Red	0	0.0%		
								Total Fleet	10			

IOW-DSS Fleet Inventory Year-to-Date Usage 2025

Assign	Dept	Make	Model	Color	Tag	VIN#	Condition	Kelly Bluebook	Year	Age	Odometer 01/01/25	Odometer Current	Mileage	Usage
7	Services	Ford	Taurus SE	White	115-626L	1FAFP53U85A260929								
1	Admin	Ford	Escape	Blue	157-778L	1FMCU9C76AKC90132	Yellow	\$ 2,934	2010	15	82,226	83,925	1,699	4.1%
5	Services	Ford	Transit	Gray	193-826L	NM0GE9F79F1183987	Green	\$ 17,313	2015	10	66,722	70,704	3,982	9.7%
2	Services	Chevrolet	Equinox	Silver	185-999L	2GNFLEEK6G6165813	Green	\$ 13,219	2016	9	29,644	35,137	5,493	13.4%
8	Director	Chevrolet	Malibu	White	198-222L	1G1ZE5ST4HF268113	Green	\$ 12,438	2017	8	43,962	50,133	6,171	15.1%
4	Eligibility	GMC	Terrain	White	S61106	3GKALMEV3LL183803	Green	\$ 17,360	2020	5	12,865	15,343	2,478	6.0%
10	Services	Honda	Odyssey	Blue	X64711	5FNRL6H57MB037412	Green	\$ 26,068	2021	4	16,652	22,176	5,524	13.5%
6	Director	Chevrolet	Malibu	White	M62343	1G1ZC5ST5PF158742	Green	\$ 17,796	2023	2	5,588	8,844	3,256	7.9%
9	Admin	Chevrolet	Malibu	White	M62346	1G1ZC5ST4PF158831	Green	\$ 17,796	2023	2	4,702	6,295	1,593	3.9%
3	Services	Kia	Carnival	White	214-738L	KNDNB4H33R6433313	Green		2024	1	3,267	11,911	8,644	21.1%
11	Services	Nissan	Rogue	White	254-600L	5N1BT3CB2RC732670	Green		2024	1	2,320	4,458	2,138	5.2%
*As of December 31									Total	57	267,948	308,926	40,978	100%
									Average	6	26,795	30,893	4,098	10.0%
									Median	4.5	14,759	18,760	3,619	8.8%
									Status	Count	Avg			
									Green	9	90.0%			
									Yellow	1	10.0%			
									Red	0	0.0%			
									Total Fleet	10				

*As of December 31

Performance Indicator Monthly Report

Quality Assurance Error rates have maximum targets, all other measures have minimum targets

For Quality Assurance Positive Action Error Rate and Quality Assurance Negative Action Error Rate:

If the data is available for FIPS in FFY 2025 then showing that, if it is not available for FFY 2025, then it is showing FFY 2024

CCSP has identified a system error that affects Timeliness of Child Care Application processing measure as identified in this broadcast.

This measure will be removed and reinstated after CR877 VACMS data fix.

TANF Federal Work Participation Rate measure is still being reviewed/finalized.

Report Begin:				Oct 2024	Oct 2024							
Report End:	Nov 2025	Nov 2025	Nov 2025	Jul 2025	Jul 2025	Nov 2025	Oct 2025	Nov 2025	Nov 2025	Nov 2025	Nov 2025	Nov 2025
Target:	97%	97%	97%	3%	2%	97%	50%	97%	97%	97%	97%	
Statewide:	95.8%	98.0%	97.5%	9.4%	47.9%	96.8%	19.9%	90.8%	89.3%	97.2%	97.6%	30,294.00
LOCAL DEPARTMENT	Timeliness of Application Processing- Expedited SNAP Applications	Timeliness of Application Processing- Regular SNAP Applications	Timeliness of Application Processing- Combined Expedited and Regular	Quality Assurance Positive Action Error Rate	Quality Assurance Negative Action Error Rate	Timeliness of TANF Application Processing	TANF Federal Work Participation Rate	LDSS,Online Timeliness of Medicaid Application Processing	CoverVA Timeliness of Medicaid Application Processing	FFM/SBE Timeliness of Medicaid Application Processing	Medicaid Timeliness of Reviews	Number of Overdue Medicaid Reviews
Accomack	96.0%	100.0%	98.9%	55.7%	66.7%	100.0%	0.0%	88.8%	66.7%	93.8%	93.8%	391
Brunswick	100.0%	100.0%	100.0%	0.0%	0.0%	100.0%	0.0%	96.7%	100.0%	100.0%	100.0%	
Chesapeake	97.4%	97.4%	97.4%	6.9%	46.2%	99.0%	41.8%	89.5%	90.9%	100.0%	97.9%	574
Dinwiddie	100.0%	100.0%	100.0%	34.2%	0.0%	100.0%	0.0%	92.7%	90.5%	100.0%	96.6%	150
Franklin City	62.5%	100.0%	91.2%	0.0%	100.0%	100.0%	0.0%	93.8%	100.0%	100.0%	96.5%	78
Gloucester	96.9%	98.1%	97.6%	0.0%	66.7%	100.0%	5.0%	96.0%	66.7%	100.0%	97.1%	140
Greensville/Empire	85.0%	94.7%	91.4%	28.4%	100.0%	100.0%	47.4%	96.0%	100.0%	100.0%	94.4%	270
Hampton	98.0%	97.5%	97.7%	11.8%	38.9%	94.9%	5.5%	84.8%	77.3%	100.0%	93.4%	1581
Isle of Wight	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	0.0%	98.0%	100.0%	100.0%	96.5%	144
James City	100.0%	98.8%	99.2%	0.0%	66.7%	100.0%	8.3%	83.1%	87.9%	100.0%	96.5%	214
Mathews	100.0%	100.0%	100.0%	0.0%	0.0%	100.0%	0.0%	81.8%	0.0%	100.0%	99.1%	9
Newport News	98.1%	97.9%	98.0%	1.4%	62.5%	95.7%	34.6%	74.4%	74.2%	89.6%	98.2%	632
Norfolk	97.6%	98.3%	98.0%	24.2%	41.4%	99.4%	37.5%	93.1%	92.9%	98.3%	98.7%	597
Northampton	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	15.4%	97.1%	100.0%	100.0%	99.5%	13
Portsmouth	95.2%	100.0%	98.0%	18.0%	21.4%	100.0%	23.0%	91.8%	87.5%	97.8%	99.0%	219
Prince George	100.0%	100.0%	100.0%	0.0%	100.0%	88.9%	26.3%	92.7%	72.7%	100.0%	99.2%	36
Southampton	100.0%	100.0%	100.0%	0.0%	0.0%	100.0%	0.0%	94.1%	88.9%	100.0%	97.4%	86
Suffolk	94.3%	98.7%	97.1%	9.0%	50.0%	95.9%	18.4%	94.7%	92.5%	97.7%	99.3%	87
Surry	100.0%	100.0%	100.0%	0.0%	50.0%	100.0%	11.1%	100.0%	100.0%	100.0%	98.8%	12
Sussex	100.0%	100.0%	100.0%	0.0%	0.0%	100.0%	66.7%	96.7%	100.0%	0.0%	99.9%	3
Virginia Beach	98.3%	97.9%	98.0%	8.6%	43.3%	98.5%	30.7%	88.1%	87.6%	99.2%	96.5%	1645
Williamsburg	100.0%	100.0%	100.0%	0.0%	100.0%	87.5%	30.8%	55.0%	100.0%	87.5%	95.2%	71
York/Poquoson	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	18.5%	94.6%	90.3%	100.0%	98.5%	84

REGION	LOCALITY	FIPS	HOUSEHOLDS (PA)	HOUSEHOLDS (NPA)	HOUSEHOLDS (TOTAL)	PERSONS (PA)	PERSONS (NPA)	PERSONS (TOTAL)	ISSUANCE (PA)	ISSUANCE (NPA)	
Eastern	Isle of Wight County	093	293	1699	1992	363	3121	3484	115,410.00	1,011,969.00	1,127,379.00

7C-3

SNAP Monthly Participation Report - November

REGION	LOCALITY	FIPS	HOUSEHOLDS (PA)	HOUSEHOLDS (NPA)	HOUSEHOLDS (TOTAL)	PERSONS (PA)	PERSONS (NPA)	PERSONS (TOTAL)	ISSUANCE (PA)	ISSUANCE (NPA)	ISSUANCE (TOTAL)
Eastern	Isle of Wight County	093	12	103	115	21	230	251	4,005.00	41,799.00	45,804.00

total Child Care Cases = 66

Child Target and Authorized Counts

► Locality	► Budget Line	► Approved Child Target	► Current Authorized Child Count	► Suspended Authorization Child Count
Isle of Wight County (093)	TANF (VIEW Child Care) (871)	16	13	0
Isle of Wight County (093)	Head Start (878)	0	0	0
Isle of Wight County (093)	Fee (883)	112	87	0

Sent: Tuesday, December 30, 2025 12:05:14 PM

Subject: In-Home and Prevention Safe Measures-Eastern Region, November 2025

7C-5

Good afternoon Eastern Region In-Home and Prevention Team,

Happy Holidays!

Below is the Safe Measures data for In-Home Case Contacts, Family Support Case Contacts, and Service Plans for November 2025, with an extraction date of December 29, 2025. **Please note that if your agency is not listed in the charts below, it may be due to having no cases opened for either Family Support or In-Home services in November 2025.**

High/ Very High Case Opening: (Extract date 12/4/2025)

Note: This is an important monthly performance measure, with a statewide goal of **45% by February 2026**. The focus of this measure is on referrals assessed as High or Very High risk for the targeted population of children ages 0–3 years old. The intent is to ensure these referrals are appropriately opened to In-Home cases so that families receive the necessary services and supports to promote child safety, well-being, and permanency.

- If your agency does **not have data** reflected in this area, it may indicate that either:
 - No referrals were closed for the reporting month, or
 - None of the closed referrals were assessed as High or Very High risk.

If you would like more detailed information or a breakdown specific to your agency, please feel free to contact me directly.

- The **Eastern Region** achieved a **47.4%** case opening rate, the **3rd highest in the state and surpassing the state goal of 45%, Excellent Work Team Eastern!!!!**
- **Agencies Meeting or Exceeding 45%:** *Brunswick, Chesapeake, Dinwiddie, James City County, Newport News, Surry, and Sussex. Awesome job!*

Region	Number of Referrals	HVH Referrals 3 and Under	In-Home/ Dual	Foster Care	Family Support	No Case	Percent In-Home/ Dual
Central	325	24	17	1	0	6	70.8%
Eastern	486	38	18	6	0	14	47.4%
Northern	948	82	17	4	3	58	20.7%
Piedmont	490	63	23	8	0	32	36.5%
Western	432	71	34	10	1	26	47.9%
State	2681	278	109	29	4	136	39.2%

Eastern Region:

Agency	Number of Referrals	HVH Referrals 3 and Under	In-Home/ Dual	Foster Care	Family Support	No Case	Percent In-Home/ Dual
Accomack	5	0	0	0	0	0	N/A
Brunswick	10	3	2	0	0	1	66.7%
Chesapeake	94	2	1	0	0	1	50.0%
Dinwiddie	10	1	1	0	0	0	100.0%
Franklin City	2	1	0	0	0	1	0.0%
Gloucester	8	0	0	0	0	0	N/A
Greensville/Emporia	8	1	0	0	0	1	0.0%
Hampton	21	4	0	0	0	4	0.0%
Isle of Wight	12	0	0	0	0	0	N/A
James City	12	2	2	0	0	0	100.0%
Mathews	1	0	0	0	0	0	N/A
Newport News	65	9	6	1	0	2	66.7%
Norfolk	67	5	2	3	0	0	40.0%
Northampton	3	0	0	0	0	0	N/A
Portsmouth	38	5	2	1	0	2	40.0%
Prince George	12	0	0	0	0	0	N/A
Southampton	0	0	0	0	0	0	N/A
Suffolk	27	0	0	0	0	0	N/A
Surry	1	1	1	0	0	0	100.0%
Sussex	8	1	1	0	0	0	100.0%
Virginia Beach	60	1	0	1	0	0	0.0%
Williamsburg	3	0	0	0	0	0	N/A
York/Poquoson	19	2	0	0	0	2	0.0%
Total	486	38	18	6	0	14	47.4%

In-Home Case Contacts:

- **Eastern Region:** Achieved a commendable **89.5%**, maintaining the highest performance statewide for the **19th consecutive month**, however we are slightly below the **90% state goal**. **Awesome Work Team Eastern and let's strive to get back above the state goal!**
- **Top Performing Agencies (100% Achievement):** *Gloucester, Greenville/Emporia, Isle of Wight, Northampton, Prince George, and York/Poquoson*. **Kudos to these agencies for their exceptional work.**
- **Agencies Meeting or Exceeding 90%:** *Hampton, James City County, Mathews, Norfolk, Portsmouth, Suffolk, and Virginia Beach*. **Congratulations on meeting the State standards in In-Home case contacts.**

Region	Contact Made	Contact Missing	Total
Central	77.3%	22.7%	100.0%
Eastern	89.5%	10.5%	100.0%
Northern	83.2%	16.8%	100.0%
Piedmont	88.4%	11.6%	100.0%
Western	88.8%	11.2%	100.0%
Total	85.9%	14.1%	100.0%

Eastern Region:

Locality	Locality Level	Contact Made	Contact Missing	Total
Accomack	Level 2	87.7%	12.3%	100.0%
Brunswick	Level 2	66.7%	33.3%	100.0%
Chesapeake	Level 3	67.1%	32.9%	100.0%
Dinwiddie	Level 2	75.0%	25.0%	100.0%
Franklin City	Level 2	66.7%	33.3%	100.0%
Gloucester	Level 2	100.0%	0.0%	100.0%
Greensville/Emporia	Level 2	100.0%	0.0%	100.0%
Hampton	Level 3	97.8%	2.2%	100.0%
Isle of Wight	Level 2	100.0%	0.0%	100.0%
James City	Level 2	97.1%	2.9%	100.0%
Mathews	Level 1	3.8%	6.2%	100.0%
Newport News	Level 3	84.3%	15.7%	100.0%
Norfolk	Level 3	98.4%	1.6%	100.0%
Northampton	Level 2	100.0%	0.0%	100.0%
Portsmouth	Level 3	98.9%	1.1%	100.0%
Prince George	Level 2	100.0%	0.0%	100.0%
Southampton	Level 2	33.3%	66.7%	100.0%
Suffolk	Level 3	96.6%	3.4%	100.0%
Surry	Level 2	50.0%	50.0%	100.0%
Sussex	Level 2	53.8%	46.2%	100.0%
Virginia Beach	Level 3	95.4%	4.6%	100.0%
Williamsburg	Level 1	77.8%	22.2%	100.0%
York/Poquoson	Level 2	100.0%	0.0%	100.0%
Total		89.5%	10.5%	100.0%

Family Support Case Contacts (90 Day Contact Standard):

- **Eastern Region:** Achieved a percentage of **96.4%**, the highest in the state for the **13th consecutive month**. The minimum standard for Family Support Case Contacts is at least once every 90 days, though monthly contact is best practice. As a region, we surpassed the **90% state goal**. Excellent job and keep up the great work!
- **Top Performing Agencies (100% Achievement):** Accomack, Brunswick, Dinwiddie, Gloucester, James City County, Mathews, Norfolk, Portsmouth, Surry, Williamsburg, and York/Poquoson. **Congratulations to these agencies!**
- **Agencies Meeting or Exceeding 90%:** *Chesapeake, Newport News, Suffolk, and Virginia Beach.* **Great Job!**

Region	Contact Made in Month	Contact Missing	Contact Made Within 90 Days	Total
Central	62.2%	17.6%	20.2%	82.4%
Eastern	78.5%	3.6%	17.9%	96.4%
Northern	75.5%	8.2%	16.3%	91.8%
Piedmont	68.4%	17.3	14.3%	82.7%
Western	53.7%	32.5%	13.8%	67.5%
Total	69.7%	14.0%	16.3%	86.0%

Eastern Region:

Locality	Locality Level	Contact Made in Month	Contact Missing	Contact Made Within 90 Days	Total
Accomack	Level 2	97.1%	0.0%	2.9%	100.0%
Brunswick	Level 2	100.0%	0.0%	0.0%	100.0%
Chesapeake	Level 3	47.1%	9.8%	43.1%	90.2%
Dinwiddie	Level 2	77.8%	0.0%	22.2%	100.0%
Gloucester	Level 2	85.3%	0.0%	14.7%	100.0%
Hampton	Level 3	40.0%	11.7%	48.3%	88.3%
James City	Level 2	95.3%	0.0%	4.7%	100.0%
Mathews	Level 1	100.0%	0.0%	0.0%	100.0%
Newport News	Level 3	76.7%	4.1%	19.2%	95.9%
Norfolk	Level 3	82.2%	0.0%	17.8%	100.0%
Portsmouth	Level 3	97.5%	0.0%	2.5%	100.0%
Prince George	Level 2	58.3%	16.7%	25.0%	83.3%
Suffolk	Level 3	83.3%	3.3%	13.3%	96.7%
Surry	Level 2	100.0%	0.0%	0.0%	100.0%
Sussex	Level 2	20.0%	13.3%	66.7%	86.7%
Virginia Beach	Level 3	95.7%	2.1%	2.1%	97.9%
Williamsburg	Level 1	20.0%	0.0%	80.0%	100.0%
York/Poquoson	Level 2	89.5%	0.0%	10.5%	100.0%
Total		78.5%	3.6%	17.9%	96.4%

Service Plans Status:

- **Eastern Region:** Achieved a percentage of **88.6%**, the highest statewide for the 3rd consecutive month, however we are below the **90% state goal**. Let's continue to strive to reach and exceed the state goal, Great Job!
- **Top Performing Agencies (100% Achievement):** Accomack, Brunswick, Gloucester, Greenville/Emporia, Hampton, James City County, Mathews, Norfolk, Northampton, Prince George, Suffolk, Surry, Sussex, Williamsburg, and York/Poquoson. **Excellent Job!**
- **Agencies Meeting or Exceeding 90%:** Portsmouth and Virginia Beach. **Kudos!**

Region	Service Plan Current	Service Plan Not Current	Total
Central	71.3%	28.7%	100.0%
Eastern	88.6%	11.4%	100.0%
Northern	83.6%	16.4%	100.0%
Piedmont	82.8%	17.2%	100.0%
Western	84.6%	15.4%	100.0%
Total	82.8%	17.2%	100.0%

Eastern Region:

Locality	Locality Level	Service Plan Current	Service Plan Not Current	Total
Accomack	Level 2	100.0%	0.0%	100.0%
Brunswick	Level 2	100.0%	0.0%	100.0%
Chesapeake	Level 3	40.0%	60.0%	100.0%
Dinwiddie	Level 2	70.6%	29.4%	100.0%
Franklin City	Level 2	66.7%	33.3%	100.0%
Gloucester	Level 2	100.0%	0.0%	100.0%
Greensville/Emporia	Level 2	100.0%	0.0%	100.0%
Hampton	Level 3	100.0%	0.0%	100.0%
Isle of Wight	Level 2	80.0%	20.0%	100.0%
James City	Level 2	100.0%	0.0%	100.0%
Mathews	Level 1	100.0%	0.0%	100.0%
Newport News	Level 3	89.6%	10.4%	100.0%
Norfolk	Level 3	100.0%	0.0%	100.0%
Northampton	Level 2	100.0%	0.0%	100.0%
Portsmouth	Level 3	95.2%	4.8%	100.0%
Prince George	Level 2	100.0%	0.0%	100.0%
Southampton	Level 2	50.0%	50.0%	100.0%
Suffolk	Level 3	100.0%	0.0%	100.0%
Surry	Level 2	100.0%	0.0%	100.0%
Sussex	Level 2	100.0%	0.0%	100.0%
Virginia Beach	Level 3	98.7%	1.3%	100.0%
Williamsburg	Level 1	100.0%	0.0%	100.0%
York/Poquoson	Level 2	100.0%	0.0%	100.0%
Total		88.6%	11.4%	100.0%

CPS Safety Assessment - November

Locality	SA Completed On Time	SA Completed Before Contact	Total Accepted Referrals	% SA Completed Timely
Accomack	3	4	10	30%
Brunswick	1	1	3	33%
Chesapeake	15	35	102	15%
Dinwiddie	6	3	12	50%
Franklin city	0	2	4	0%
Gloucester	10	1	12	83%
Greensville/Empo	3	0	4	75%
Hampton	24	13	66	36%
Isle of Wight	6	0	6	100%
James city	8	2	14	57%
Mathews	4	0	4	100%
Newport news	58	15	93	62%
Norfolk	33	22	86	38%
Northampton	2	0	2	100%
Portsmouth	13	7	45	29%
Prince george	11	2	16	69%
Southampton	1	3	4	25%
Suffolk	13	3	22	59%
Surry	0	1	2	0%
Sussex	3	0	3	100%
Virginia beach	48	29	142	34%
Williamsburg	1	1	2	50%
York/Poquoson	15	0	18	83%
Total	278	144	672	41%

Region Data	
SA Completed On Time	278
Timely SA Completion Rate	41%
Number of Localities Meeting Federal Goal (90%)	4
% Of Localities Meeting Federal Goal (90%)	17%

CPS Timeliness of First Contact with Victim - November

Locality	Contact Made Timely	Contact Not Made Timely	Total Contacts	% Contacted Timely
Accomack	13	0	13	100%
Brunswick	2	2	4	50%
Chesapeake	91	48	139	65%
Dinwiddie	16	6	22	73%
Franklin city	2	2	4	50%
Gloucester	12	1	13	92%
Greensville/Empo	14	0	14	100%
Hampton	65	19	84	77%
Isle of Wight	6	0	6	100%
James city	17	1	18	94%
Mathews	10	0	10	100%
Newport news	114	22	136	84%
Norfolk	106	28	134	79%
Northampton	2	0	2	100%
Portsmouth	43	18	61	70%
Prince george	19	2	21	90%
Southampton	8	0	8	100%
Suffolk	27	8	35	77%
Surry	1	1	2	50%
Sussex	3	2	5	60%
Virginia beach	178	29	207	86%
Williamsburg	0	2	2	0%
York/Poquoson	22	0	22	100%
Total	771	191	962	80%

Region Data	
Contacts Timely	771
TFCV Rate	80%
# of Localities Meeting Federal Goal	7
% of Localities Meeting Federal Goal (95%)	30%

CPS Referral Screenout - November

Locality	Referral Count	Referral Screen Out Count	Referral Screen Out Rate	Alleged Not A Caretaker	Alleged Not A Caretaker - Sexual Abuse	Child 18 or Over	Does Not Meet Abuse/ Neglect Definition	Duplicate Referral	Inadequate Information	Out-of-State Jurisdiction	Screened Out With Case Opened
Accomack	22	12	55%	0	0	0	8	1	2	1	0
Brunswick	9	6	67%	0	0	0	4	0	1	0	1
Chesapeake	253	150	59%	1	7	3	91	31	14	3	0
Dinwiddie	17	5	29%	0	1	0	1	2	1	0	0
Franklin city	13	9	69%	1	1	0	5	1	0	0	1
Gloucester	36	23	64%	0	1	0	12	1	5	0	4
Greensville/Empo	10	6	60%	1	1	0	4	0	0	0	0
Hampton	135	69	51%	1	0	1	39	15	13	0	0
Isle of Wight	22	16	73%	0	1	0	4	1	9	1	0
James city	50	35	70%	2	0	0	26	2	4	0	1
Mathews	6	2	33%	0	0	0	2	0	0	0	0
Newport news	228	134	59%	1	6	0	72	16	38	0	1
Norfolk	258	165	64%	0	1	0	140	13	8	3	0
Northampton	3	1	33%	1	0	0	0	0	0	0	0
Portsmouth	103	58	56%	1	2	1	38	13	2	1	0
Prince george	34	18	53%	1	1	1	11	1	1	2	0
Southampton	6	2	33%	0	0	0	2	0	0	0	0
Suffolk	55	31	56%	1	0	0	24	3	3	0	0
Surry	2	0	0%	0	0	0	0	0	0	0	0
Sussex	5	2	40%	0	0	0	2	0	0	0	0
Virginia beach	395	247	63%	9	17	5	173	27	13	3	0
Williamsburg	9	7	78%	0	0	0	4	1	2	0	0
York/Poquoson	75	56	75%	0	2	0	33	4	12	2	3
Total	1746	1054		20	41	11	695	132	128	16	11

Region Data	Count	% of Referrals
Referral Count	1746	
Referral Screen Out Count	1054	60%
Screen Out Reason		
Alleged Not A Caretaker	20	2%
Alleged Not A Caretaker - Sexual Abuse	41	4%
Child 18 or Over	11	1%
Does Not Meet Abuse/Neglect Definition	695	66%
Duplicate Referral	132	13%
Inadequate Information	128	12%
Out-of-State Jurisdiction	16	2%
Screened Out With Case Opened	11	1%

Title IV-E Reports of Local Department of Social Services (LDSS) For Quarter Ending September 2025

Introduction

Over the past several years, the Virginia Department of Social Services (VDSS), Division of Family Services has worked collaboratively with the Virginia League of Social Services Executives (the League) Administrative Committee and other stakeholders to strengthen the compliance and financial integrity of Virginia's state supervised, locally administered social services system (the System).

A concerted effort began in 2012 to establish a flexible review process that would not only identify errors in Title IV-E cases but also validate the determinations of all foster care cases. New Case Validation Reviews were fully implemented in July 2013, followed by Ongoing Case Reviews in July 2014. While the goal for Title IV-E errors remains zero percent, ongoing work continues to ensure that comprehensive training, technical support, and guidance are consistently provided to local departments.

During meetings with local representatives, there was expressed interest in making review findings available to all Local Departments of Social Services (LDSS) to promote learning and shared improvement. The Local Review Team has adopted this practice, and Title IV-E review results are now disseminated in a similar manner. The IV-E Team publishes local review results on a quarterly basis, summarizing federal error findings. Each quarterly publication includes overall findings by region as well as agency-specific results within each region. The purpose of publishing these results is to promote continuous quality improvement, enhance understanding of complex federal and state requirements, and ensure the financial integrity of the System. This transparent sharing of results reinforces the importance of Title IV-E compliance and accountability. By continuing this collaborative approach, VDSS and the League anticipate ongoing improvements in review outcomes and greater confidence among System stakeholders.

Quarterly Quality Assurance Reviews

The Quality Assurance and Accountability (QAA) Teams conduct Quarterly QA Reviews, which include validation of new foster care funding cases and ongoing reviews of Title IV-E eligibility requirements.

- **Validation of New Foster Care Funding Cases:** These reviews are conducted within approximately 90 days of case opening to ensure accurate eligibility determinations.
- **Ongoing Reviews:** These reviews provide continuous quality control and support to local departments by ensuring that all open IV-E cases are reviewed at least once per fiscal year in every locality with an IV-E population.

Effective July 1, 2021, VDSS implemented a comprehensive plan to ensure appropriate management of Title IV-E funds in alignment with all state and federal requirements. This process established a framework of shared accountability between VDSS and LDSS. The Title IV-E Shared Fiscal Accountability and Performance Management Plan and/or Corrective Action Plan processes are initiated when error rates identified through a QAA Title IV-E review exceed established thresholds.

Quarterly QA Reviews Results - First Quarter SFY 2026

The results of the Quarterly QA Reviews on new foster care funding cases and ongoing reviews issued during the first quarter ending September 30, 2025, are presented in the following pages. These tables provide a detailed breakdown of identified errors by state, region, and agency.

FY26 First Quarter Title IV-E Error Rates

There were a total of 1043 new IV-E validation cases and Ongoing IV-E cases reviewed during the first quarter of FY26 in the state. Of the cases reviewed, 970 did not have a federal error. Also, the Gross Total IV-E Payments for reviewed cases was \$2,887,315.23.

First Quarter Statewide Regional Federal Errors per Category																
Region	Judicial Removals	Agency Responsibility for Placement and Care	Voluntary Placements	Valid Removals	Ongoing Judicial Activity	AFDC Eligibility	Age & Extended Title IV-E Foster Care Assistance	Placement in Licensed Foster Care Setting	Safety Requirements	Ineligible Title IV-E Expenditures	Total New Funding Cases Reviewed	Total Ongoing Cases Reviewed	Total Cases Reviewed	Total Number of Errors	Total Number of Cases with a Federal Error	Federal Error %
Central	0	1	0	0	1	3	0	1	2	12	107	44	151	20	8	5.30%
Eastern	0	0	0	0	0	3	0	3	2	13	129	72	201	21	8	3.98%
Northern	0	0	0	0	0	14	0	0	3	21	156	60	216	45	10	4.63%
Piedmont	0	0	0	0	0	19	0	0	10	12	226	88	314	41	28	8.92%
Western	1	0	0	0	5	8	0	2	4	26	111	50	161	46	19	11.80%
Totals	1		0	0	6	47	0	6	21	84	729	314	1043	173	73	
Total Error Rate	0.10%		0.00%	0.00%	0.58%	4.51%	0.00%	0.58%	2.01%	8.05%						7.00%

0%-5% Error Rate

5.01%-10% Error Rate

10.01% and higher Error Rate

No cases to review

First Quarter Eastern Regional Federal Errors per Category																
Agency	Judicial Removals	Agency Responsibility for Placement and Care	Voluntary Placements	Valid Removals	Ongoing Judicial Activity	AFDC Eligibility	Age & Extended Title IV-E Foster Care Assistance	Placement in Licensed Foster Care Setting	Safety Requirements	Ineligible Title IV-E Expenditures	Total New Funding Cases Reviewed	Total Ongoing Cases Reviewed	Total Cases Reviewed	Total Number of Errors	Total Number of Cases with a Federal Error	Federal Error %
Accomack	0	0	0	0	0	0	0	0	0	0	6	0	6	0	0	0.00%
Brunswick	0	0	0	0	0	0	0	0	0	0	2	0	2	0	0	0.00%
Chesapeake	0	0	0	0	0	1	0	0	0	0	4	7	11	1	1	9.09%
Dinwiddie	0	0	0	0	0	0	0	2	0	1	3	0	3	3	2	66.67%
Franklin City	0	0	0	0	0	0	0	0	0	0	2	0	2	0	0	0.00%
Gloucester	0	0	0	0	0	0	0	0	0	0	3	0	3	0	0	0.00%
Greenville/Emporia	0	0	0	0	0	0	0	0	0	0	2	0	2	0	0	0.00%
Hampton	0	0	0	0	0	0	0	0	0	1	3	11	14	1	0	0.00%
Isle of Wight	0	0	0	0	0	0	0	0	0	0	1	0	1	0	0	0.00%
James City County	0	0	0	0	0	0	0	0	0	0	6	0	6	0	0	0.00%
Mathews	0	0	0	0	0	0	0	0	0	0	1	0	1	0	0	0.00%
Newport News	0	0	0	0	0	0	0	0	0	0	9	0	9	0	0	0.00%
Norfolk	0	0	0	0	0	1	0	0	2	5	43	43	86	8	3	3.49%
Northampton	0	0	0	0	0	0	0	0	0	0	2	0	2	0	0	0.00%
Portsmouth	0	0	0	0	0	1	0	0	0	0	7	0	7	1	1	14.29%
Prince George	0	0	0	0	0	0	0	0	0	0	2	2	4	0	0	0.00%
Southampton	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%
Suffolk	0	0	0	0	0	0	0	0	0	0	5	0	5	0	0	0.00%
Surry	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%
Sussex	0	0	0	0	0	0	0	1	0	6	0	9	9	7	1	11.11%
Virginia Beach	0	0	0	0	0	0	0	0	0	0	28	0	28	0	0	0.00%
Williamsburg	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%
York-Poquoson	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%
Totals	0	0	0	0	0	3	0	3	2	13	129	72	201	21	8	
Total Error Rate	0.00%	0.00%	0.00%	0.00%	0.00%	1.49%	0.00%	1.49%	1.00%	6.47%						3.98%

Virginia Department of Social Services**Final Report****Primary Review
Title IV-E Foster Care Eligibility
Report of Findings for****April 1, 2024 – September 30, 2024****Introduction**

The Children's Bureau (CB) of the Administration for Children and Families (ACF) conducted a primary Title IV-E Foster Care Eligibility Review of Virginia's title IV-E foster care program during the week of February 24, 2025. The Children's Bureau conducted the title IV-E foster care review (IV-E Review) in collaboration with the Virginia Department of Social Services (DSS) and utilized a review team comprised of representatives from the Virginia DSS, Local Departments of Social Services, Children's Bureau Central and Regional offices, ACF Grants Management office and a staff person from Virginia's Court Improvement Program.

The IV-E Review has two key purposes including (1) to determine whether a state's title IV-E foster care program complies with eligibility requirements as delineated in 45 CFR §1356.71 and §472 of the Social Security Act (the Act); and (2) to validate the basis of Virginia's financial claims to ensure appropriate payments are made on behalf of its eligible children.

Scope of the Review

The IV-E Review encompassed a sample of Virginia's foster care cases in which the state claimed a title IV-E maintenance payment for an activity that occurred in the six-month period under review (PUR) of April 1, 2024 – September 30, 2024. The Children's Bureau drew a computerized statistical sample of 100 cases (80 cases plus 20 oversample cases) from data the state submitted to the Adoption and Foster Care Analysis and Reporting System (AFCARS) for the above period. Reviewers evaluated Eighty (80) cases, which consisted of 72 cases from the original sample plus 8 oversample cases. Eight (8) were identified for elimination prior to the onsite review because there were no title IV-E foster care maintenance payments for activity during the PUR.

In accordance with federal regulations at 45 CFR § 1356.71, the review team evaluated the state against requirements of title IV-E of the Act and federal regulations regarding:

- Judicial determinations regarding reasonable efforts and contrary to the welfare as set forth in §472(a)(2)(A) of the Act and 45 CFR §§1356.21(b) and (c), respectively;

- Voluntary placement agreements as set forth in §§472(a)(2)(A)(i) and (d)-(g) of the Act and 45 CFR §1356.22;
- Responsibility for placement and care vested with the title IV-E agency as stipulated in §472(a)(2)(B) of the Act and 45 CFR §1356.71(d)(iii);
- Eligibility for Aid to Families with Dependent Children (AFDC) under the state plan in effect July 16, 1996, as required by §472(a)(3) of the Act and 45 CFR § 1356.71(d)(1)(v);
- Placement in a foster family home, childcare institution, or residential family-based treatment facility for substance abuse as specified in §§472(b), (j) and (k) and §475A of the Act and 45 CFR § 1356.71(g);
- Placement setting in a fully licensed setting in accordance with §§ 472(c) and (j) of the Act and 45 CFR § 1356.71(d)(1)(iv) and
- Safety requirements for the child’s foster care placement as required at §471(a)(20) of the Act and 45 CFR §§1356.30 and 1356.71(d)(1)(iv).

Reviewers assessed the case record of each child in the selected sample to verify title IV-E eligibility including looking at the foster care provider’s record to ensure full licensure of the foster care setting where the child resided during the PUR, to verify the placement met applicable safety requirements, confirm that the state properly claimed expenditures under title IV-E, and identify eligible underpayments.

A sample case received an “error” rating when the child was not eligible on the date of activity in the PUR for which a state claimed title IV-E maintenance. A sample case received a “non-error but with ineligible payment” rating when the child met eligibility requirements for the PUR but had periods in a child’s foster care episode for which the state improperly claimed title IV-E maintenance payments. In addition, reviewers identified underpayments for a sample case when the state unintentionally failed to claim an allowable title IV-E maintenance payment for an eligible child within the two-year filing period specified in 45 CFR §95.7, and the filing period had not expired.

The Children’s Bureau and DSS agreed the state would have two weeks following the onsite review to submit additional documentation for a case identified during the onsite review as in error, in “undetermined” status, or not in error but with ineligible payments. Virginia DSS sent supplemental documentation on March 14, 2025 which presented additional information regarding four error cases (15, 42, 45, and 73) where the state improperly claimed title IV-E maintenance for a period prior to completing the foster care provider’s required safety check and licensure. Virginia cited §§ 472 and 479B of the Social Security Act, which references circumstances when the title IV-E agency can claim back to the first day of the month the foster

parent license is issued. The Children's Bureau has reviewed this information and determined that these are error cases with ineligible payments consistent with § 471(a)(20)(A) and (D) of the Social Security Act, a title IV-E agency only may claim title IV-E foster care maintenance payments on behalf of a child placed in a foster family home or child care institution for the days that the results of the criminal record checks have been received as described in the Act. The Children's Bureau has determined that these four cases are error cases with ineligible payments.

Compliance Finding

The Children's Bureau has determined 74 of the 80 sample cases met all eligibility requirements for the PUR and identified six (6) error cases which did not meet eligibility requirements either for periods only during the PUR or for a child's entire foster care episode. Six (6) non-error cases met eligibility requirements for the PUR but had improper title IV-E maintenance payment claims during other periods in the foster care episode.

The Children's Bureau has determined the Virginia's title IV-E foster care program did not achieve substantial compliance with federal eligibility requirements for the PUR. Non-substantial compliance in a primary review means the state had more than four (4) error cases not meeting eligibility requirements for the PUR. Children's Bureau does not consider additional findings for non-error cases when determining the state's compliance level. Because the state did not meet substantial compliance, Children's Bureau will require a program improvement plan and a secondary review of 150 sample cases.

In addition to the cases established as having ineligible payments, one (1) non-error case has a period of eligibility for which the state did not claim allowable title IV-E maintenance payments.

Case Record Summary

The following charts record improper payment cases comprised of error cases, non-error cases with ineligible payments, and underpayments; reasons for improper payments; improper payment amounts; and federal provisions for which the state does not meet compliance mandates. The dates specified in the chart serve as the basis for calculations of improper payment amounts and the federal financial participation (FFP) rates of maintenance payments at the state's Federal Medical Assistance Percentages (FMAP) for the applicable year(s) for each sample case.

Error Cases:

Sample Number	Improper Payment Reason & Ineligibility Period April 1, 2024 – September 30, 2024	Improper Maint. Payments (FFP)	Improper Admin. Payments (FFP)
3	Foster care maintenance payments were made when the agency did not have responsibility for placement and care because custody of the child transferred to the relative on 5/30/24. [§472(a)(2)(B)(i) of the Act; 45 CFR §1356.71(d)(1)(iii)]. Ineligible period: 5/31/24	\$28	\$0
15	Foster care maintenance payments were made when the safety requirements of a fingerprint-based check of the national crime information databases (NCID) was not completed satisfactorily on the foster parents. [§ 472(c) and (j) of the Act; and §1356.71(d)(1)(iv); § 471(a)(20) of the Act and 45 CFR §1356.30] Ineligible Period: 06/01/24-06/05/24	\$112	\$0
32	Foster care maintenance payments were made when the agency did not have responsibility for placement and care because custody of the child transferred to the relative on 07/16/24. [§ 472(a)(2)(B)(i) of the Act; 45 CFR §1356.71(d)(1)(iii)]. Ineligible period: 07/17/24-09/30/24	\$836	\$3,319
42	Foster care maintenance payments were made when the safety requirements of a fingerprint-based check of the national crime information databases (NCID) was not completed satisfactorily on the foster parent. [§472(c) and (j) of the Act; and §1356.71(d)(1)(iv); §471(a)(20) of the Act and 45 CFR §1356.30] Ineligible period: 09/01/24-09/04/24	\$38	\$0

Sample Number	Improper Payment Reason & Ineligibility Period April 1, 2024 – September 30, 2024	Improper Maint. Payments (FFP)	Improper Admin. Payments (FFP)
45	Foster care maintenance payments were made when the safety requirements of a fingerprint-based check of the national crime information databases (NCID) was not completed satisfactorily on the foster parent. 06/11/24. [§472(c) and (j) of the Act; and §1356.71(d)(1)(iv); §471(a)(20) of the Act and 45 CFR §1356.30] Ineligible period: 06/07/24-06/10/24	\$156	\$0
73	Foster care maintenance payments were made when the safety requirements of a fingerprint-based check of the national crime information databases (NCID) was not completed satisfactorily on the foster parent. [§472(c) and (j) of the Act; and §1356.71(d)(1)(iv); §471(a)(20) of the Act and 45 CFR §1356.30] Ineligible period: 06/01/24-06/24/24	\$332	\$1,106
	Total Maintenance FFP and Total Administrative FFP	\$1,502	\$3,318

Overall Total FFP: \$ 4,820

Non-Error Cases with Ineligible Payments:

Sample Number	Improper Payment Reason & Ineligibility Period April 1, 2024 – September 30, 2024	Improper Maint. Payments (FFP)	Improper Admin. Payments (FFP)
2	Foster care maintenance payments were made when the agency did not have responsibility for placement and care because the child returned home to their parent on 10/23/24. [§472(a)(2)(B)(i) of the Act; 45 CFR §1356.71(d)(1)(iii)]. Ineligible period: 10/23/2024-12/31/2024	\$758	\$2,212
33	Foster care maintenance payments were made when the safety requirements of a fingerprint-based check of the national crime information databases (NCID) was not completed satisfactorily on the foster parent. [§472(c) and (j) of the Act; and §1356.71(d)(1)(iv); §471(a)(20) of the Act and 45 CFR §1356.30] Ineligible period: 02/19/24-02/22/24	\$118	\$0
51	Foster care maintenance payments were made when The agency did not have responsibility for placement and care of the child in the emergency removal order. [§472(c) and (j) of the Act; and §1356.71(d)(1)(iv); §471(a)(20) of the Act and 45 CFR §1356.30] Ineligible period: 09/20/22-09/27/22	\$262	\$0
52	Foster care maintenance payments were made when the safety requirements of a fingerprint-based check of the national crime information databases (NCID) was not completed satisfactorily on the foster parent. [§472(c) and (j) of the Act; and §1356.71(d)(1)(iv); §471(a)(20) of the Act and 45 CFR §1356.30] Ineligible period: 04/01/21-04/07/21	\$1,335	\$0
54	Foster care maintenance payments were made when the child was placed in a foster home that was not fully licensed. [§472(b) and (c) of the Act; 45 CFR §1356.71(d)(1)(iv)] Ineligible period: 07/01/23-07/31/23	\$14	\$1,080

Sample Number	Improper Payment Reason & Ineligibility Period April 1, 2024 – September 30, 2024	Improper Maint. Payments (FFP)	Improper Admin. Payments (FFP)
68	Foster care maintenance payments were made when the safety requirements of a fingerprint-based check of the national crime information databases (NCID) was not completed satisfactorily on the foster parent. [§472(c) and (j) of the Act; and §1356.71(d)(1)(iv); §471(a)(20) of the Act and 45 CFR §1356.30] Ineligible period: 03/01/24-03/11/24	\$351	\$0
-	Total Maintenance FFP and Total Administrative FFP	\$2,838	\$3,292

Overall Total FFP: \$ 6,130

Sample Number	Underpayment Reason and Period April 1, 2024 – September 30, 2024	Improper Maint. Payments (FFP)
23	Foster care maintenance payments were not made when the child was eligible and placed in a licensed foster family home and the safety requirements of the foster parents was completed satisfactorily. Eligible Period: 04/05/24-04/30/24	\$284

Total Underpayment: \$284

Areas Needing Improvement

Findings of this IV-E Review indicate Virginia needs to further develop and implement procedures to improve program performance in the following areas. Each issue has a discussion of the nature of the area needing improvement, the specific title IV-E requirement to which it relates, and the corrective action the state should undertake.

Issue #1: *Safety Requirements for Foster Family Homes and Group Child Care Facilities.*

The review team found four (4) cases in error (cases 15, 42, 45, and 73) and three (3) non-error cases with ineligible payments (cases 33, 52, and 68) the state claimed foster care maintenance payments for a period when the safety requirements of a fingerprint-based check of the national crime information databases (NCID) was not completed satisfactorily on the foster parent. The evidence reviewed demonstrated that these foster parents were issued a licensure of the foster

family home even though the safety requirements of obtaining a Federal Bureau of Investigations criminal background check had not been met.

Title IV-E Requirement: In order for the title IV-E agency to claim title IV-E foster care maintenance payments on behalf of a child placed in a foster family home only for the days that the foster parents' criminal records check have been completed, the records reveal that the parents did not commit any prohibited felonies in § 471(a)(20)(A) (i) and (ii) of the Act, and 45 CFR §1356.30. For homes newly licensed on or after October 1, 2008, the state must ensure that the criminal records check completed on these providers includes a fingerprint-based check of the National Crime Information Database (NCID).

Recommended Corrective Action: Virginia should review its procedures for assuring all foster parents complete a fingerprint based criminal record check and that the parents have not committed any prohibited felonies as defined in § 471(a)(20)(A)(i) and (ii) of the Act, prior to making title IV-E payments. The Children's Bureau recommends that Virginia implement tracking mechanisms to monitor compliance with the background check requirements for all foster parents. Virginia should assure that they take action to prevent any payments in accordance with these requirements.

Issue #2: *Placement and Care Responsibility.*

The review found 2 cases (cases 3, and 32) with an error and 2 non-error cases with ineligible payments (cases 2 and 51) in which the state agency made foster care maintenance payments when they no longer had responsibility for the placement and care of the child, because the child had exited foster care. The state continued to claim title IV-E funds for the period after the court granted custody of the child to the parent(s) or other caretaker. Although the agency no longer had placement and care responsibility for the children because they had exited care, the state did not stop title IV-E foster care maintenance payments to their previous placements in a timely manner.

Title IV-E Requirement: Federal provisions at § 472(a)(2)(B) of the Act and 45 CFR 1356.71(d)(1)(iii) require that the state agency administering the title IV-E plan approved under § 471 of the Act, or any other public agency with whom the state agency has a written agreement in effect, has responsibility for placement and care of a child. The state agency must present documentation that it has responsibility for placement and care of the child for the entire period under review. This responsibility must be for the entire period for which the state claims a title IV-E maintenance payment and a court order or voluntary placement agreement must specify that the title IV-E agency has placement and care responsibility of the eligible child. The term placement and care means that the state agency is legally accountable for the day-to-day care and protection of the child who has come into foster care either through a court order or a voluntary placement agreement. Placement and care responsibility allows the state agency to make

placement decisions about the child, such as where to place the child and the type of placement most appropriate. It also ensures the state provides the child with the mandated statutory and regulatory protections, including case plans, administrative reviews, permanency hearings, and updated health and education records.

Recommended Corrective Action:

The Children's Bureau recommends that Virginia implement a mechanism to stop payments to providers effective the day the agency no longer has placement and care responsibility of a child. Further, no IV-E payment should be made after the day that placement and care responsibility ended. Virginia should review its procedures to ensure that payments end in accordance with this requirement.

Issue #3: Placement in a Licensed Foster Care Setting

The review team found one non-error case (sample 54) where the state claimed IV-E payments for a period of time the child was placed in a foster home that was not fully approved.

Title IV-E Requirement: Federal provisions at §§ 472(b), (c), (j) and (k); § 475(A) 45 CFR § 1356.71(d)(1)(iv) require placement in a fully licensed Foster Family Home, or Child Care Institution. Specifically, § 472 (c) (1)(A) (i) defines a "foster family home" as one that is licensed or approved by the State in which it is situated as a foster family home that meets the standards established for the licensing or approval.

Recommended Corrective Action: The Children's Bureau recommends that Virginia create a process to ensure that the state only claims title IV-E foster care maintenance payments to providers for the month their foster care licensure goes into effect. Virginia should review its procedures to ensure that payments start when all foster parent licensing requirements have been met.

Program Strengths & Promising Practices

Reviewers observed the following positive practices and processes of the state's title IV-E foster care eligibility program during the IV-E Review. These approaches have led to improved program performance and successful program operations.

Specialized Eligibility Staff: Virginia's use of specialized eligibility staff to complete the title IV-E eligibility determination process remains an asset for the agency. The review found no errors related to the AFDC eligibility requirements or the decisions that the state made in the case eligibility initial determination process. The state demonstrated that the staff in the AFDC eligibility determination unit are knowledgeable and experienced.

Judicial Determinations: The title IV-E review reflected the continued dedicated efforts between the state child welfare agency and the court system to ensure that court proceedings occurred

timely and met title IV-E requirements. Reviewers noted clear, timely, and child specific language in court orders and orders had clear and easily identifiable language in reference to contrary to welfare and reasonable efforts (both in the initial removal order and in the permanency orders). Permanency Hearings occurred on a timely basis and in many instances before the due dates. The review found no errors related to court orders and court monitoring actions. A member of the state's court improvement project team also served as a state reviewer and her expertise was valuable to the review team. Virginia demonstrated a strong commitment on behalf of its judiciary to work collaboratively with the Virginia DSS for better outcomes for children and families.

Disallowance

A disallowance in the amount of \$1,502 in maintenance payments and \$3,318 in related administrative costs is disallowed for title IV-E foster care payments claimed for error cases. Additional amounts of \$2,838 in maintenance payments and \$3,292 in related administrative costs are disallowed for title IV-E foster care payments claimed improperly for non-error cases. The total disallowance as a result of this IV-E Review is \$10,950 FFP.

Virginia must identify and repay any ineligible payments for error and non-error cases that occur for periods prior and subsequent to the PUR beyond those identified in this report for the improperly paid cases. Virginia cannot submit future claims on these cases until all eligibility requirements are met.

Next Steps

Federal regulations at 45 CFR § 1356.71(i)(2) require the development of a Program Improvement Plan (PIP) when a state is found to be not in substantial compliance in a primary review of its title IV-E foster care program. The state must develop the PIP in consultation with Children's Bureau staff and must address, at a minimum, each area the IV-E review identified as needing improvement. The state should work closely with the Children's Bureau's Regional Office for guidance and technical assistance throughout the PIP development and implementation processes.

Virginia must submit its PIP to the Children's Bureau Region 3 office within 90 calendar days from the date the state receives the enclosed letter from the Children's Bureau advising the state that its title IV-E program is not operating in substantial compliance. The PIP must include the following elements, as noted in federal regulations at 45 CFR § 1356.71(i):

- specific goals for improvement
- action steps needed to correct each identified weakness or deficiency
- time frames for completing each action step

The Children's Bureau does not require a state to use a particular format when preparing its PIP. The PIP, however, must provide sufficient detail and context to ensure the Children's Bureau Regional Office and state staff can work in partnership to monitor the state's progress in implementing and completing the PIP. To assist state staff with the PIP process, the Children's Bureau has developed a recommended standard template for state staff to use in preparing the PIP document for initial submission and for periodic reporting of progress to the Children's Bureau Regional Office. The template can be found on the Children's Bureau Website at: <https://www.acf.hhs.gov/cb/policy-guidance/title-iv-e-program-improvement-plan-instructions-and-template>

The Children's Bureau strongly encourages Virginia to use the PIP process to examine program deficiencies and develop measurable, sustainable strategies that target the root cause of problems preventing the state from operating an accurate foster care eligibility program. The PIP planning and implementation process provides the state with an excellent opportunity to engage the judiciary, licensing agency, and other state partners, as necessary, to develop strategies for making short-term and long-term changes necessary to improve state performance and service delivery. The state also should use the PIP process to enhance its internal quality assurance procedures to inform and eventually evolve into a systematic mechanism for continuous program improvement that support systemic change and sustain successful performance achievements over time.

Furthermore, the PIP development and implementation may necessitate making changes to your automated information systems. We encourage the state to include your data analysis and information technology staffs in discussions with program staff about modifications. If the state has an active information technology project that qualifies for title IV-E funding under federal regulations at 45 CFR §1355.52, Virginia must report the information technology changes made for approval through the process described in 45 CFR §1355.54.

The Children's Bureau will conduct a secondary IV-E Review of 150 sample cases, in accordance with 45 CFR §1356.71(j)(2), following the expiration of Virginia's approved PIP completion date.

The Children's Bureau Region 3 office staff will work with state staff to identify corrective actions and help the state develop and implement program improvement strategies throughout its PIP process.

APS Quarterly Local Agency Dashboard

Select Local Agency Below

Isle Of Wight

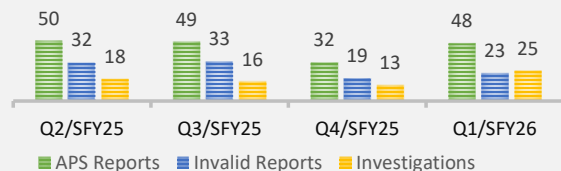
#LDSS

120

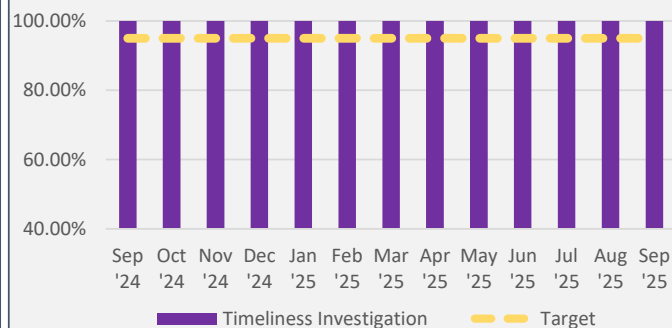
Fips: 093

Region: Eastern

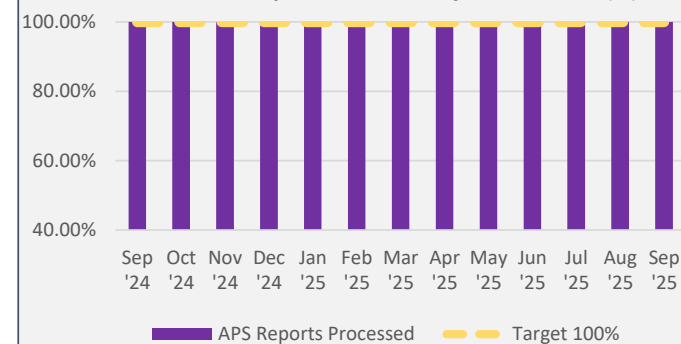
Qtr/SFY Q1/SFY26

APS REPORTS: INVALID REPORTS VS
REPORTS SENT FOR INVESTIGATION

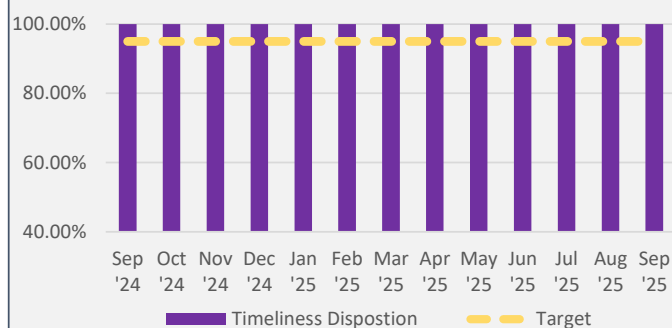
Timeliness of Investigation Initiation (%)



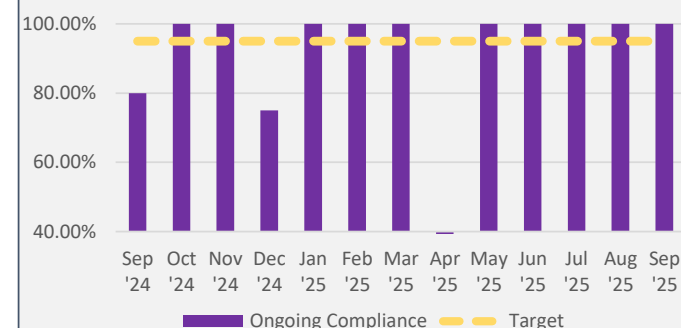
APS Reports with Validity Documented (%)



Timeliness of Disposition (%)



Ongoing APS Monthly Contact Compliance(%)



Quarterly Trends		Target	Q2/SFY25	Q3/SFY25	Q4/SFY25	Q1/SFY26
APS Reports	APS					
	APS Reports		50	49	32	48
	Invalid Reports		32	33	19	23
	Investigations		18	16	13	25
	Demographics (APS Report counts - duplicated)					
	Age					
	18-59		4	5	2	5
	60+		46	42	30	40
	Unknown		0	2	0	3
	Gender					
Female		29	29	23	31	
Male		20	19	9	16	
Transgender		0	0	0	0	
Unspecified		1	1	0	1	
Investigations within the APS Report Period						
	Substantiated Dispositions		7	8	4	12
	Type of Substantiated Maltreatment					
	Self-Neglect		2	4	2	4
	Neglect		3	2	0	1
	Physical Abuse		0	0	0	0
	Mental Abuse		0	0	0	0
	Sexual Abuse		0	0	0	0
	Financial Exploitation		2	2	2	6
	Other Exploitation		0	0	0	1
	more than one type of substantiated maltreatment maybe identified above					
	Timeliness of Investigation	≥ 95%	18	16	13	25
	Timeliness of Investigation Initiation (%)		100.00%	100.00%	100.00%	100.00%
	Timeliness of Disposition	≥ 95%	18	16	13	25
Timeliness of Disposition (%)	100.00%		100.00%	100.00%	100.00%	

[illegible]

	Sep '24	Oct '24	Nov '24	Dec '24	Jan '25	Feb '25	Mar '25	Apr '25	May '25	Jun '25	Jul '25	Aug '25	Sep '25
Report Opened in Error	0	0	0	0	0	0	0	0	0	0	0	0	0
Invalid Reports	6	16	11	5	13	8	12	7	2	10	5	6	12
APS Reports	8	23	16	11	15	12	22	16	4	12	14	14	20
with Validity Documented	8	23	16	11	15	12	22	16	4	12	14	14	20
without Validity Documented	0	0	0	0	0	0	0	0	0	0	0	0	0
18-59	1	2	1	1	2	2	1	1	1	0	2	0	3
60+	7	21	15	10	12	9	21	15	3	12	11	14	15
Unknown	0	0	0	0	1	1	0	0	0	0	1	0	2
Female	4	13	11	5	7	8	14	11	3	9	8	10	13
Male	3	10	5	5	7	4	8	5	1	3	5	4	7
Transgender	0	0	0	0	0	0	0	0	0	0	0	0	0
Unspecified	1	0	0	1	1	0	0	0	0	0	1	0	0
Self-Neglect	0	2	0	0	0	0	4	2	0	0	3	0	1
Neglect	0	1	1	1	0	0	2	0	0	0	0	1	0
Physical Abuse	0	0	0	0	0	0	0	0	0	0	0	0	0
Mental Abuse	0	0	0	0	0	0	0	0	0	0	0	0	0
Sexual Abuse	0	0	0	0	0	0	0	0	0	0	0	0	0
Financial Exploitation	0	0	2	0	0	1	1	2	0	0	2	2	2
Other Exploitation	0	0	0	0	0	0	0	0	0	0	0	1	0
Substantiated Dispositions	0	3	3	1	0	1	7	4	0	0	5	4	3



Isle of Wight County

Department of Social Services

2025 Isle of Wight DSS Annual Report and Accomplishments

Isle of Wight Department of Social Services serves as the local agency under the Virginia Department of Social Services (VDSS) to provide services for the citizens of Isle of Wight County. In support of Isle of Wight Department of Social Services' mission:

To enhance the quality of life by strengthening families and individuals by promoting safety and self-sufficiency through agency programs and community partnerships.

The department administers the following mandated programs and services to the citizens of Isle of Wight County:

Benefit Programs: TANF (Temporary Assistance for Needy Families), SNAP (Supplemental Nutrition Assistance Program), VIEW (Virginia Initiative for Education and Work), Medicaid (Medical Assistance).

Child Welfare and Adult Services: Auxiliary Grant, Foster Care, Adoption, Family Preservation and Support Services, Adult Services, Adult Protective Services, Child Protection Services, and Prevention Services.

Child Services

- **124** accepted CPS referrals were investigated or assessed.
- Assessments:
 - **52** physical neglect.
 - **43** physical abuse.
 - **2** medical neglect.
 - **14** mental/emotional neglect.
 - **0** substance exposed.
- Investigations:
 - **2** physical neglect.
 - **10** physical abuse.
 - **0** medical neglect.

- **8** sexual abuse.
- **0** substance exposed complaint.
- In-Home Prevention Services:
 - **16** cases were served; **6** of the cases have received long-term prevention and case management services.
- Foster Care/Adoptions:
 - **11** children served in foster care placements.
 - **2** youth served in Fostering Futures.
 - **4** children exited the foster care program.
 - **13** children receive adoption assistance and case monitoring.
 - **0** children had finalized adoptions.

Adult Services

- **194** Adult Protective Services complaints received.
- **83** Investigated APS complaints.
- **65** Guardianship Assistance clients remaining open at the end of the year.
- **183** Medicaid Screenings for Personal Care/Adult Living Facilities/Nursing Homes completed.

Benefits Program Services

- Medicaid
 - **1,198** Applications Received.
- SNAP
 - **1,099** Applications Received.
 - **1,763** Average Households Served.
 - **3,347** Average # of Citizens Served.
 - **\$596,017** Total Issuance Amount.
 - **9.5** Average timeliness of application processing (expedited and non-expedited) which is above the required 97.5%.
- Child Care
 - **11** Average Applications Received Monthly.
- TANF
 - **11** Average Applications Received Monthly.
- Auxiliary Grant
 - **11** Cases Managed.

- General Relief
 - **3** Cases Managed.
- Fraud Collections
 - **\$2,293.33** Medicaid.
 - **\$541.52** Child Care.
 - **\$25.81** Fuel Assistance.
 - **\$13,473.46** SNAP.
 - **\$192.30** TANF.

Administration

- **551** Commonhelp online applications registered.
- **254** Paper applications registered.
- **286** Random Data Entry applications registered.
- **12** ECC Childcare Cards issued.
- **22** Fuel Cards issued.
- **797** EBT cards issued to customers.
- **52,214** DMIS Management documents scanned to DMIS.
- **3,855** Clients served on a walk-in basis.

Emergency Management and Community Safety

Participation in the following events:

- The First Multi-Jurisdiction Mock Shelter Exercise
 - The event was hosted by Isle of Wight and held at the Windsor Town Center. The Coastal American Red Cross partnered with Isle of Wight DSS, Emergency Management, and Health Department to coordinate the event. The Red Cross representatives gave an insightful overview of mass care sheltering. Attendees enjoyed presentations and hands-on sheltering activities.
- Virginia Emergency Management Conference.
- VOPEX EOC training, rehearsal and FEMA evaluated exercise.
- Mass Care Symposium 2025.
- Shelter Registration Development Meeting.
- Third Annual Peak Hurricane Season Meeting.
- VDSS Disaster Shelter Planning and Readiness.

IT Systems

- **1226** IT ticket requests received.
- **100%** IT ticket requests resolved.
- **98.9%** One Touch tickets.

- Upgraded the indoor CCTV Security System and wiring for the agency.

Committees, Boards, and Community Partnership Events

- **346** children were provided with Christmas gifts through **33** community sponsors and donations and the IOW-C Annual Employee Holiday Party.
- Held an Elder Abuse Awareness Fair and luncheon that included several presentations, **16** vendors, and over **60** attendees.

Governor-Elect Spanberger Announces Additional Staff & Administration Appointments

Governor-Elect Spanberger Announced Senior Staff Appointments in the Office of Governor, State Agencies, & Secretariats

Governor-Elect Spanberger: "I'm Excited to Work Alongside These Exceptional Virginians, Who I Know Will Lead Virginia's Government Diligently"

RICHMOND, Va. — Governor-elect Abigail Spanberger today announced senior staff in the Office of the Governor, Virginia state agency leads, and secretariat senior staff who will work to deliver results for Virginians.

"Over the past two months, I have been working to make sure my administration is ready to begin serving Virginians on day one, and that means building a team of leaders who are prepared to address the challenges facing our Commonwealth, put forward practical solutions, and build an economy where every Virginian can succeed," said Spanberger. "I'm excited to work alongside these exceptional Virginians, who I know will lead Virginia's government diligently. I know their extensive experience in their respective fields and demonstrated dedication to improving the lives of Virginians will provide the stability our Commonwealth needs right now."

OFFICE OF GOVERNOR

- Rebecca Eichmann, Policy Director
- Gerica Goodman, Legislative Director
- Davis Gammon, Deputy Legislative Director
- Aja Moore, Deputy Legislative Director
- Kandis Holley, Director of Strategic Engagement
- Marc Rabourdin, Director of Local Government Engagement
- Amy Bridge, Director of the Executive Mansion

ADMINISTRATION

- Steven Koski, Commissioner, Virginia Department of Elections
- Banci Tewold, Director, Virginia Department of General Services

AGRICULTURE & FORESTRY

- Benjamin Rowe, Deputy Secretary
- Caroline Buscaglia, Assistant Secretary

- Charles Green, Commissioner, Virginia Department of Agriculture and Consumer Services
- Terrance Lasher, State Forester, Virginia Department of Forestry
- Crafton Wilkes, Administrator, Virginia Milk Commission

COMMONWEALTH

- Andrea Valverde, Deputy Secretary

FINANCE

- James Heo, Deputy Secretary
- Kristin Collins, Tax Commissioner, Virginia Department of Taxation
- Michael Maul, Director, Department of Planning and Budget
- David Richardson, State Treasurer, Virginia Department of the Treasury

HEALTH & HUMAN RESOURCES

- Toni Blue, Deputy Secretary
- Lauryn Walker, Deputy Secretary
- S. Duke Storen, Commissioner, Virginia Department of Social Services
- Daryl Washington, Commissioner, Virginia Department of Behavioral Health and Developmental Services
- Alyssa Ward, Deputy Commissioner, Virginia Department of Behavioral Health and Developmental Services
- Dr. Cameron Webb, Commissioner, Virginia Department of Health

LABOR

- James Frederick, Commissioner, Virginia Department of Labor and Industry

PUBLIC SAFETY & HOMELAND SECURITY

- L. Brad Creasy, Executive Director, Department of Fire Programs
- Jeffrey Katz, Superintendent, Virginia State Police
- John Scrivani, State Coordinator, Virginia Department of Emergency Management

TRANSPORTATION

- Stephen Brich, Commissioner, Virginia Department of Transportation
- Gregory Campbell, Director, Virginia Department of Aviation
- Mariia Zimmerman, Director, Virginia Department of Rail & Public Transportation

VETERANS & DEFENSE AFFAIRS

- Lesley Kipling, Deputy Secretary
- John Maxwell, Commissioner, Virginia Department of Veterans Services
- James Ring, Adjutant General, Virginia Department of Military Affairs

County Attorney's Report